

CCWC | 12TH ANNUAL CONFERENCE

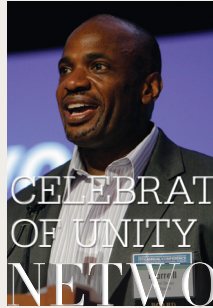
LEGISLATIVE & EDUCATIONAL FORUM

PRESENTED BY  sedgwick.



EXPERTISE

EDUCATION



CELEBRATION OF UNITY

EFFECTIVENESS

DEMYSTIFYING

NETWORKING

WORKERS' COMPENSATION

EMPOWERMENT ADVOCACY

SHARED KNOWLEDGE



STRENGTH IN NUMBERS

PROFESSIONAL DEVELOPMENT

Shaping Legislative Reform

WORKING FOR YOU



ACCESS

INDUSTRY EXPERTS OPPORTUNITY

Skilled Leaders



July 16-18, 2014 | Disney's Grand Californian Hotel® & Spa | Anaheim, CA



California Coalition on Workers' Compensation

CCWC 12th Annual Conference Agenda

Wednesday, July 16, 2014

9:00 am – 5:30 pm	Registration Open	<i>Sequoia West Registration</i>
9:00 am – 11:00 am	Exhibitor Setup	<i>Sequoia South Ballroom</i>
11:00 am – 12:30 pm	Meet the Exhibitors	<i>Sequoia South Ballroom</i>
12:30 pm – 2:30 pm	Welcome/Opening General Session <ul style="list-style-type: none">▪ CCWC Legislative and Political Update▪ Bloggers' View of the Workers' Compensation World	<i>Sequoia North Ballroom</i>
2:30 pm – 3:00 pm	Networking Break and Expo Sponsored by EK Health Services	<i>Sequoia North Ballroom</i>
3:00 pm – 3:50 pm	Concurrent Sessions I <ul style="list-style-type: none">▪ CFRA/FMLA and Accommodations under FEHA/ADA: Practical Information and Advice to Employers Sponsored by Bickmore▪ Alternative Dispute Resolution (ADR) – A Real Life Example <i>Sorrel Room</i>▪ MSA/CMS – What's New and Emerging Sponsored by NuQuest/Bridge Pointe <i>Sequoia North Ballroom</i>	
4:00 pm – 4:50 pm	Concurrent Sessions II <ul style="list-style-type: none">▪ Case Law – The Fight Goes On! <i>Sequoia North Ballroom</i>▪ IMR/Treatment Guidelines <i>Trillium Room</i>	
5:00 pm – 6:30 pm	Welcome Reception & Expo Sponsored by Law Offices of Stacey L. Tokunaga	<i>Sequoia South Ballroom</i>

Thursday, July 17, 2014

7:30 am – 8:30 am	Networking Breakfast & Expo Sponsored by Synapse Medical Group	<i>Sequoia South Ballroom</i>
7:45 am – 8:30 am	New and Prospective Member Breakfast Sponsored by the Walt Disney Co.	<i>California Board Room</i>
8:30 am – 9:20 am	General Session <ul style="list-style-type: none">▪ Update from the Department of Industrial Relations	<i>Sequoia North Ballroom</i>
9:30 am – 10:20 am	Concurrent Sessions III <ul style="list-style-type: none">▪ Defending CT Claims <i>Sequoia North Ballroom</i>▪ A Practical Guide to the New MPN World <i>Trillium Room</i>▪ Fraud: Let's Fight the Fight – Together Sponsored by Mullen & Filippi <i>Sorrel Room</i>	

10:20 am – 10:50 am	Refreshment Break Sponsored by Metro Risk Management	<i>Sequoia South Ballroom</i>
10:50 am – 11:45 am	Concurrent Sessions IV <ul style="list-style-type: none"> ▪ Case Law – The Fight Goes On! (repeat) ▪ IMR/Treatment Guidelines (repeat) 	<i>Trillium Room</i> <i>Sequoia North Ballroom</i>
11:45 am – 1:15 pm	Lunch, Dessert, & Expo	<i>Brisa Courtyard & Sequoia Ballroom</i>
1:15 pm – 2:30 pm	General Session <ul style="list-style-type: none"> ▪ Workers' Compensation Political Crossfire ▪ Kids' Chance Presentation 	<i>Sequoia North Ballroom</i>
2:40 pm – 3:30 pm	Concurrent Sessions V <ul style="list-style-type: none"> ▪ Models for Better Managing Narcotics and Compound Drugs – Methods that Work Sponsored by U.S. Healthworks ▪ Navigating the QME Seas ▪ Small Business Focus 	<i>Trillium Room</i> <i>Sequoia North Ballroom</i> <i>Sorrel Room</i>
3:30 pm – 4:00 pm	Refreshment Break & Expo Sponsored by ALPHA Fund	<i>Sequoia South Ballroom</i>
4:00 pm – 5:15 pm	General Session <ul style="list-style-type: none"> ▪ State of Workers' Compensation Industry Panel ▪ Tim East Award Presentation 	<i>Sequoia North Ballroom</i>
5:30 pm – 7:00 pm	Members-Only Reception Sponsored by Bolen & Massino	<i>House of Blues</i> <i>Downtown Disney</i>

Friday, July 18, 2014

8:00 am – 9:00 am	Networking Breakfast & Expo Sponsored by Cuneo, Black, Ward & Missler	<i>Sequoia South Ballroom</i>
9:00 am – 9:45 am	Vendor Spotlight and Raffles	<i>Sequoia South Ballroom</i>
9:45 am – 10:45 am	Exhibit Teardown	<i>Sequoia South Ballroom</i>
10:00 am – 10:45 am	Concurrent Sessions VI <ul style="list-style-type: none"> ▪ Why Wellness, Why Now? ▪ Workplace Violence ▪ Legislative Primer 	<i>Trillium Room</i> <i>Sorrel Room</i> <i>Sequoia North Ballroom</i>
10:45 am – 12:00 pm	Closing General Session <ul style="list-style-type: none"> ▪ Emerging Trends ▪ CCWC Grand Prize Raffles 	<i>Sequoia North Ballroom</i>

General Sessions

CCWC Legislative and Political Update

Wednesday, July 16, 12:30 pm – 1:30 pm



CCWC's legislative advocacy team will provide an update on California politics as it relates to workers' compensation. Learn how the changing political situation in Sacramento will impact California employers.

Paul J. Yoder, *Managing Director, CCWC*

Jason Schmelzer, *Legislative Advocate, CCWC*

Bloggers' View of the Workers' Compensation World

Wednesday, July 16, 1:30 pm – 2:30 pm

The critical question – how can we improve workers' compensation? – will be debated by five industry bloggers in this spirited session. The panel will pull no punches in highlighting areas where change is needed, then offer insight on how to generate that change. A fast pace and lively debate are key elements of this session.

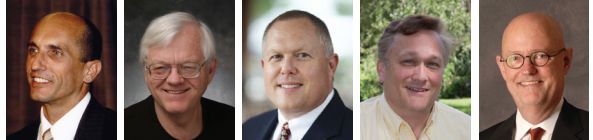
David DePaolo, *President,*
workcompcentral.com

Peter Rousmaniere, *Risk Management*
Consultant and Journalist

Mark Walls, *Vice President, Communications & Strategic Analysis, Safety National*

Bob Wilson, *President and CEO, workerscompensation.com*

Julius Young, *workerscompzone.com, Workers' Compensation Attorney, Boxer & Gerson, LLP*



Update from the Department of Industrial Relations

Thursday, July 17, 8:30 am – 9:20 am



Department of Industrial Relations (DIR) Director Christine Baker will be joined by David Lanier, Secretary of the California Labor and Workforce Development Agency, to speak about the importance of monitoring the outcomes of reform for both workers and employers. The importance of returning to work, the renewed focus on prevention, outreach, and DIR performance will also be discussed.



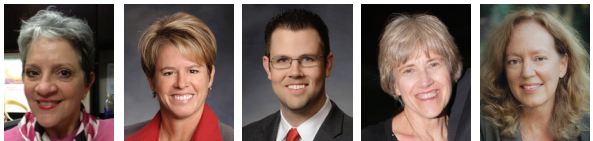
David Lanier, *Secretary, California Labor and Workforce Development Agency*

Christine Baker, *Director, Department of Industrial Relations*

Workers' Compensation Political Crossfire

Thursday, July 17, 1:15 pm – 2:20 pm

CCWC welcomes key lobbyists representing business, labor, insurance, applicant attorneys, and medical providers to the stage for a thoughtful discussion about the state of California's workers' compensation system. Seasoned advocates will discuss legislation currently under consideration in Sacramento, evaluate the performance of SB 863, and discuss the need for additional reforms in the future.



Kathleen Bissell, *CPCU, Assistant Vice President of Public Affairs, Liberty Mutual Insurance Group*
 Christy Bouma, *Governmental Advocate, California Professional Firefighters*
 Jeremy Merz, *Policy Advocate, California Chamber of Commerce*
 Diane Przepiorski, *Executive Director, California Orthopedic Association*
 Diane Worley, *Director of Policy Implementation, California Applicants' Attorneys Association*
 MODERATOR: Jason Schmelzer, *Legislative Advocate, CCWC*



Kids' Chance of California

Thursday, July 17, 2:20 pm – 2:30 pm

When workers are seriously or fatally injured on the job in California, their children are victims, as well. Learn how you can make a difference in their lives.

Maria Henderson, *President, Kids' Chance of California*

State of Workers' Compensation Industry Panel

Thursday, July 17, 4:00 pm – 5:15 pm

The California workers' compensation market continues to present significant challenges and opportunities to employers, carriers, and TPAs. A panel representing industry leaders in these groups will discuss the issues that affect claims costs, complicate file handling, and ultimately drive up premium rates.



Gordon Clemons, *President, CEO and Chairman of the Board, CorVel*

Al Hammermiller, *Casualty Claims Manager Domestic U.S., UPS*

Scott Hudson, *President & CEO, Gallagher Bassett Services*

Mark Walls, *Vice President, Communications & Strategic Analysis, Safety National*

Jim Wucherpfennig, *Vice President of Workers' Compensation Claim, Travelers*

Emerging Trends

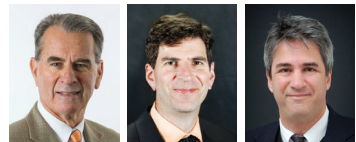
Friday, July 18, 10:45 am – 11:45 am

The existing and future status of workers' compensation will be discussed during this informative and thought-provoking session. Agenda items include the current impact of SB 863 on IMR, liens, claim duration, medical trends (opiates and formularies, surgery centers, spinal hardware, and MTUS), and TTD. CT claims will also be debated, including where they are and where they're going. Industry experts will provide a perspective on the broader issues that are being discussed and will address the opportunities that current and emerging issues present.

Thomas Parry, PhD, *President, Integrated Benefits Institute*

Mark Priven, *FCAS, MAAA, Director, Regulatory and Alternative Risk Consulting*

Alex Swedlow, *President, California Workers' Compensation Institute*



Skilled Leaders

SHARED KNOWLEDGE

Concurrent Sessions I Wednesday, July 16, 3:00 pm – 3:50 pm

CFRA/FMLA and Accommodations under FEHA/ADA: Practical Information and Advice to Employers

Patricia S. Eyres, an expert attorney and consultant to large public and private employers, will present a practical and interactive session providing a refresher/update on what is required of employers to comply with the laws that govern leaves and disabilities. She will share recent significant case decisions and new regulations, and will also offer real and challenging case examples to engage the audience in discussing potential solutions.

Patricia S. Eyres, *Eyres Law Group, LLP*

Alternative Dispute Resolution (ADR) – A Real Life Example

ADR in workers' compensation is still relatively new, but a handful of employers have put it into practice. In this session, an employment attorney, a plan ombudsman, and a workers' compensation adjuster will discuss the program they administer for a large California-based employer. For employers or employee groups that may be contemplating ADR, the panel will provide a comparison to the traditional workers' compensation system and discuss the benefits of implementing ADR.

Laura Hershey, *Zurich Insurance Company*

Steven H. Wax, *Pearlman, Borska & Wax*

Hon. Steven Siemers, Ret. WCJ

Mitchell G. Weiss, *Fortune, Alsweet, Weiss & Schuman, Inc.*

MSA/CMS – What's New and Emerging

Medicare Secondary Payer (MSP) compliance continues to be a complex and costly issue facing workers' compensation payers. Faced with a steady stream of new legislation, regulations, and case law, payers are constantly forced to adapt their programs. In this interactive session, the panel will discuss emerging issues in MSP compliance and also field audience questions.

Kip Daniels, *Nuquest/Bridgepoint*

Jennifer Jordan, *Medval*

Roy Franco, *Franco Signor*

Mark Walls, *Safety National/Work Comp Analysis Group*

Concurrent Sessions II Wednesday, July 16, 4:00 pm – 4:50 pm

Case Law – The Fight Goes On!

Litigation Post-SB 863 Year Two: Where do we go from here? Attorneys for both sides will discuss the latest developments on important case law and practice issues. Hear the respective positions of both the defense and applicant sides and what to expect moving forward.

Adam Dombchik, *Gordon, Edelstein, Krepack, Grant, Felton & Goldstein, LLP*

Michael J. Gaston, *Michael Sullivan & Associates, LLC*

Michael W. Sullivan, *Michael Sullivan & Associates, LLC*

IMR/Treatment Guidelines

Although Independent Medical Review is now well established, it is not without controversy. This panel will present an update on IMR efforts and impacts, provide insight into the challenges faced by physicians when seeking and supporting treatment requests, and lead a discussion around the relevance of current treatment guidelines and options that should be considered.

Steven D. Feinberg, MD, *Feinberg Medical Group*

Thomas Naughton, *Maximus*

Phil LeFevre, *Work Loss Data Institute*

MODERATOR: Ann Stephenson, *Gallagher Bassett Services, Inc.*

Concurrent Sessions III Thursday, July 17, 9:30 am – 10:20 am

A Practical Guide to the New MPN World

Directed to employers and claims professional and rich with practical advice, this session on Managed Provider Networks (MPNs) will explain how the rules have changed and what questions remain. Issues faced will include the challenges that rise from new regulations, the employee advantages offered by MPNs, and the feasibility and cost-effectiveness of boutique networks. Strategies for making non-tailored networks work well for both employers and employees will also be reviewed.

Steve Kline, *EK Health Services, Inc.*

Maureen McCarthy, *Liberty Mutual*

Kurt Leisure, *The Cheesecake Factory*

MODERATOR: Ann Stephenson, *Gallagher Bassett Services, Inc.*

Defending CT Claims

Cumulative trauma cases affect all employers, and it can be a challenge to defend them effectively. Industry experts will discuss ways in which they have successfully defended these complex claims.

Stuart Baron, *Stuart J. Baron & Associates, Inc.*

Bob Vermes, *Stuart J. Baron & Associates, Inc.*

Jake Yoon, *Aero Port Services, Inc.*

Fraud: Let's Fight the Fight – Together

This session will focus on the current state of insurance fraud in California, including investigation and prosecution tips.

Don Marshall, *Zenith Insurance Company*

Jennifer Lentz Snyder, *Los Angeles County District Attorney's Office*

MODERATOR: John Riggs, *The Walt Disney Company*

Concurrent Sessions IV Thursday, July 17, 10:50 am – 11:45 am

Case Law – The Fight Goes On! (repeat)

Litigation Post-SB 863 Year Two: Where do we go from here? An applicant attorney and a defense attorney will discuss the implementation of SB 863 and associated regulations. They will present the latest developments on important case law and practice issues at the board, the positions of both parties, and what to expect moving forward.

Adam Dombchik, *Gordon, Edelstein, Krepack, Grant, Felton & Goldstein, LLP*

Michael J. Gaston, *Michael Sullivan & Associates, LLC*

Michael W. Sullivan, *Michael Sullivan & Associates, LLC*

IMR/Treatment Guidelines (repeat)

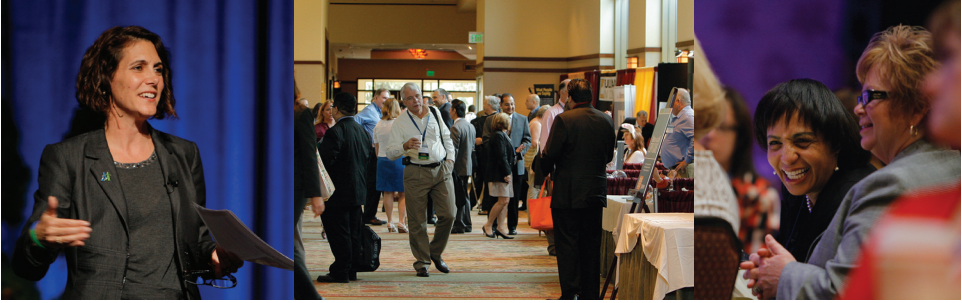
Although Independent Medical Review is now well established, it is not without controversy. This panel will provide an update on IMR efforts and impacts, provide insight into the challenges faced by physicians when seeking and supporting treatment requests, and discuss the relevance of current treatment guidelines and options that should be considered.

Steven D. Feinberg, MD, *Feinberg Medical Group*

Thomas Naughton, *Maximus*

Phil LeFevre, *Work Loss Data Institute*

MODERATOR: Ann Stephenson, *Gallagher Bassett Services, Inc.*



Concurrent Sessions V Thursday, July 17, 2:40 pm – 3:30 pm

Models for Better Managing Narcotics and Compound Drugs – Methods that Work

This session will provide employers and claims professionals with practical information on how to better manage narcotics and compound drugs. Topics include ways in which TPA, PBM, and UR vendors can help employers manage narcotics, and program models that have worked well will be shared. Discussions will revolve around peer review methodologies, addressing what works and what doesn't. The presenters will also talk about effective strategies to manage narcotics when first prescribed and discuss tactics for dealing with long-established opioid use.

Bernyce Peplowski, MD, *U.S. HealthWorks*
Adam Richardson, MD, *Excel Managed Care*
Katherine Tiemeier, *Express Scripts Workers' Compensation*

Navigating the QME Seas

This session is geared to those who work with complex litigated claims. Key members of the administration will team with industry experts to provide updates on new processes and outline the vision of how QME panel requests will work. Specifics on how and when to make a proper request will be addressed.

Rupalis Das, MD, MPH, *California Department of Industrial Relations, Division of Workers' Compensation*
Hon. Richard L. Newman, *California Department of Industrial Relations, Division of Workers' Compensation*
Ann Searcy, MD, *Zenith Insurance Company*

Small Business Focus

California's small businesses share a common interest with large businesses in the areas of expansion and job growth. Some of the key issues and concerns are over-regulation, high taxes, healthcare costs, higher workers' compensation premiums, and other burdens placed on small businesses, many of which are suppliers and subcontractors to larger companies. With workers' compensation premiums on the rise, the premium-to-payroll ratio makes it difficult to break even – a problem that is intensified by additional taxes and liabilities. In the light of these challenges, this session discusses how small businesses can survive and expand in California.

Ken DeVore, *National Federation of Independent Business*
Lori C. Kammerer, *Small Business California*
Philip M. Vermeulen, *Philip M. Vermeulen Governmental Relations*

Concurrent Sessions VI Friday, July 18, 10:00 am – 10:45 am

Why Wellness, Why Now?

Wellness programs continue to increase in focus and consideration as employers seek to improve the health and welfare of their workforce while sustaining productivity and decreasing insurance costs. This panel will discuss key considerations around a wellness program, how to maximize employee engagement, and the positive impact a wellness program can have on employee safety.

Steve Hollingsworth, *Hawthorne Machinery Co.*

Rebecca Kruske, MEd, CWP, *Gallagher Levine*

Anita Raygoza, *Hawthorne Machinery Co.*

Workplace Violence: Prevention, Prediction and Reaction

This training presentation begins with an overview of various statistics pertaining to workplace violence which demonstrate the trends and severity of this problem. The remainder of the presentation discusses three core topics: Prevention, Prediction, and Reaction of Workplace Violence.

Adam McMahan, *FRASCO® Investigative Services*

Legislative Primer

CCWC's legislative advocates will educate attendees on the basics of the legislative process and provide information on the best ways to participate in the process.

Paul J. Yoder, *Managing Director, CCWC*

Jason Schmelzer, *Legislative Advocate, CCWC*

CCWC 2014 Conference Committee

CCWC is grateful to the following individuals who have dedicated their time and talents to the production of this year's conference.

Daniel Nicholson, Chair
Director, Integrated Disability
Management, Sutter Health

Dan Bagan
West Region Risk Manager, UPS

Kevin Confetti
Director, Employment Practices
and Workers' Compensation,
University of California, Office of
the President – Office of
Risk Services

Suzanne Guyan
Principal, Guyan Consulting

John Riggs
Manager, Workers' Compensation,
The Walt Disney Company

Ann Stephenson
Vice President, Gallagher Bassett
Services, Inc.

Mark Walls
Vice President, Communications
& Strategic Analysis,
Safety National
Founder, Work Comp Analysis
Group

Members' Lounge

While attending the conference, be sure to stop by the Members' Lounge. Amenities include Internet access, comfortable seating, and snacks. Get some work done or simply unwind with fellow members in a casual, relaxed atmosphere.

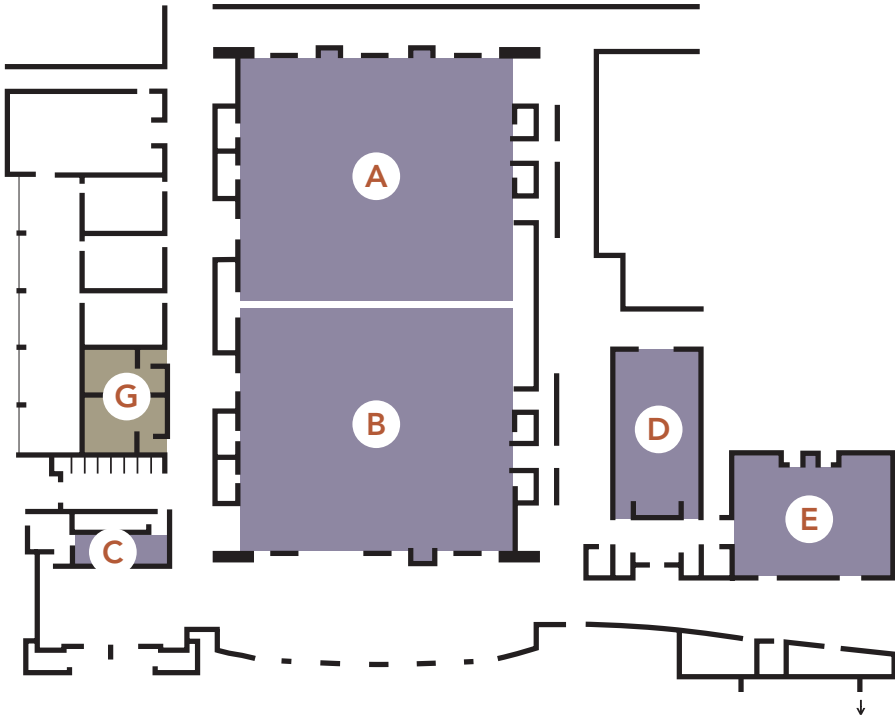


NETWORKING

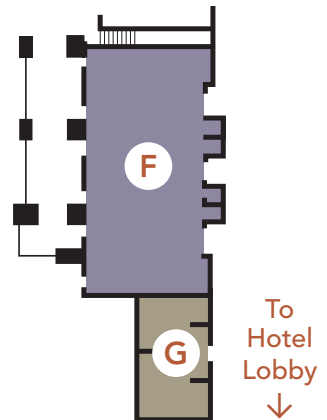
INDUSTRY EXPERTS

Education

Disney's Grand Californian Hotel® & Spa



- A. Sequoia North Ballroom
- B. Sequoia South Ballroom
- C. Sequoia West Registration
- D. California Board Room
- E. Sorrel Room
- F. Trillium Room
- G. Restrooms



Sponsors



Sedgwick

3633 Inland Empire Blvd., Suite 300
Ontario, CA 91764

Edward Canavan

edward.canavan@sedgwickcms.com
562.981.1708

Sedgwick Claims Management Services, Inc. is the leading North American provider of innovative claims and productivity management solutions. Sedgwick and its affiliated companies deliver cost-effective claims, productivity, managed care, risk consulting, and other services to clients through the expertise of nearly 11,000 colleagues in some 200 offices located in the U.S. and Canada. Specializing in workers' compensation; disability, FMLA, and other employee absence; managed care; general, automobile, and professional liability; warranty and credit card claims services; fraud and investigation; structured settlements; and Medicare compliance solutions. Sedgwick and its affiliates design and implement customized programs based on proven practices and advanced technology that exceed client expectations. For more, see www.sedgwick.com.



ALPHA Fund

4178 Douglas Blvd.
Granite Bay, CA 95746

Pam Marcum

Pam.Marcum@ALPHAFund.org
916.266.5227

ALPHA Fund is California's premier self-insured workers' compensation Participant group serving public and non-profit health care organizations, of all sizes. For over 35 years ALPHA Fund has provided a broad range of innovative safety and savings programs to diverse health care communities throughout the state. Visit alphafund.org.



Appleby & Company, Inc.

2828 North Wishon Avenue
Fresno, CA 93704

Brent Hammrich

bhammrich@applebyco.com
888.544.2600

Appleby & Co. has been providing the insurance, medical and legal communities with top-of-the-line technology and unparalleled customer service, since the doors opened in 1958. The secret to our industry leading service is not only our unmatched customer service, but also our pride for what we do. Along with the fantastic results that you will receive, you can also get your requests personalized to fit your needs. Visit applebyco.com.

Bickmore

Bickmore

1750 Creekside Oaks Drive, Suite 200
Sacramento, CA 95833

Katrina Salumbides

ksalumbides@bickmore.net
916.244.1129

Now a subsidiary of York Risk Services Group, Bickmore is part of the largest public entity pool administration company in the country. Bickmore celebrates 30 years of independence providing risk management, consulting and actuarial services. Learn more at www.bickmore.net.



Bolen & Massino

133 N. Altadena Drive, Suite 302
Pasadena, CA 91107

Lori Bolen

lori@bolenmassino.com
626.405.4000

Bolen & Massino has been setting the standard in Workers' Compensation Defense since 2003. Our experienced and talented team has worked hard to build a reputation for professionalism, expertise, and first-class customer service. Contact us when results matter: www.bolenmassino.com



Brain and Spine Institute of California

4631 Teller Ave., Suite 100
Newport Beach, CA 92660

Nichole Martinez

nichole@basicspine.com
949.335.7500

Sponsors



Cuneo, Black, Ward & Missler
A LAW CORPORATION

Cuneo, Black, Ward & Missler

700 University Ave., Suite 110
Sacramento, CA 95825

Jan Bueno

jbueno@cbwmlaw.com
916.363.8822

With offices in Sacramento and Los Angeles, Cuneo, Black, Ward & Missler specializes in the defense of California Workers' Compensation claims and Subrogation before the Workers' Compensation Appeals Board, Civil, and Appellate Courts. We provide quality representation at venues throughout California. Our clients include cities, counties, school districts, public entities, insurance companies, third party administrators, and self-insured employers.



EK Health Services, Inc.

992 South De Anza Boulevard
San Jose, CA 95129

Sharon Sun

ssun@ekhealth.com
408.973.0888

EK Health Services successfully resolves the complex issues surrounding workers' compensation and offers a complete line of services including First Step Early Identification/Intervention ProgramSM, Case Management, Next Step Medical Advisory ProgramSM, Utilization Review, Bill Review, MSAs, MPN, and ancillary services.



Emerge Diagnostics

7225 S 85th E Ave., Suite 300
Tulsa, OK 74133

Mary Reaston

mreaston@emergedx.com
702.234.1014

Emerge Diagnostics is the Developer of the Electrodiagnostic Functional Assessment, (EFA). The EFA is an objective medical evaluation that can reduce claim costs and OSHA reportables, Emerge also offers The EFA-STM (Soft Tissue Management Baseline) Program a bookend solution that compares pre and post-loss data and is a recommended best practice to accurately distinguish compensable workplace injuries and/or exacerbation of pre-existing injuries from chronic, unrelated conditions.



Eyres Law Group, LLP/ ProActive Law Press

18 Mann Street
Irvine, CA 92612

Patricia Eyres

peyres@eyreslaw.com
480.607.5847

Eyres Law Group, LLP helps employers proactively manage their employment practices while training managers to lead within legal limits. Guiding clients through the maze of compliance requirements for making non-discriminatory decisions on return-to-work and reasonable accommodations, managing multiple leaves of absence, conducting internal investigations, and developing defensible documentation.



We are a niche publisher of print and digital resources for employers to keep you focused on managing and not litigating. User friendly desktop tools offer streamlined strategies for coping with legislative and regulatory compliance.



Gallagher Bassett Services, Inc.

Gallagher Bassett Services, Inc.

P.O. Box 14795
Long Beach, CA 90853

Ann Stephenson

ann_stephenson@gbtpa.com
562.439.8683

Gallagher Bassett's full range of risk management services includes unsurpassed claims handling capabilities and expertise; superior outcomes demonstrated via advanced analytics; medical management; risk control consulting and appraisal services. We partner with our clients to give their people the service, dignity, care and results they deserve. We Guide. We Guard. We Go Beyond.

WORKING FOR YOU

Shaping Legislative Reform



A family of *Growing* companies.

Grimmway Enterprises

14141 DiGiorgio Road
Arvin, CA 93203

Joel Sherman

jsherman@grimmway.com
661.363.4732

Located in the Southern San Joaquin Valley in Central California, Grimmway Farms grows in the world's best climate for carrots and a vast array of other fruits and vegetables. Today, Grimmway Farms has become the largest grower, producer and shipper of carrots in the world. In addition, the Grimmway Farms division of Cal-Organics has grown to offer more than 75 crops of organic fruits and vegetables. Yet despite its size, Grimmway Farms remains committed to its founding philosophy of providing good value while conducting business with integrity and striving every day to be even better stewards of the land.



International Paper Co.

1121 L Street, Suite 404
Sacramento, CA 95814

Cynthia Leon

cynthia.leon@ipaper.com
916.346.4185

International Paper is a global leader in packaging and paper manufacturing. Its businesses include industrial and consumer packaging and uncoated papers, complemented by xpedx, the company's North American distribution company. Headquartered in Memphis, TN, the company employs approximately 70,000 people located in more than 24 countries serving customers worldwide.



LAW OFFICES OF
STACEY L. TOKUNAGA

Law Offices of Stacey L. Tokunaga

301 N. Rampart Street, Unit F
Orange, CA 92868

Stacey Tokunaga

stokunaga@sltllaw.com
714.634.7000

Law Offices of Stacey L. Tokunaga is a boutique firm offers a talented staff of attorneys with a combined experience of over 100 years in workers' compensation and civil litigation. In addition to private self-insured clients and carriers, the firm has a Public Agencies Division that understands the unique needs of cities, counties and school districts.



Metro Risk Management

720 East E Street
Wilmington, CA 90744

Antoinette Smith

antoinette.smith@metrorm.com
310.816.6556

Metro Risk Management (MRM) provides integrated full-service risk management services. MRM has developed a highly-effective system of handling claims based on practical applications. MRM is TYPE II SSAE 16 compliant; their experienced examiners individually analyze each situation and develop total case management strategies resulting in shorter life of claims. They are proud to be an ethical, innovative, cost-conscious company providing quality service to their clients' injured workers while controlling overall program costs.



Michael Sullivan & Associates, P.C.

400 N. Continental Blvd., Suite 250
El Segundo, CA 90245

Elizabeth Vo

evo@sullivanattorneys.com
310.337.4480

Sullivan on Comp is the most comprehensive treatise available on California workers' compensation law. Written by Michael W. Sullivan of Michael Sullivan & Associates LLP, the material is thorough yet straightforward for anyone that needs current, complete, and easily accessible information on this body of law.



Mullen & Filippi

555 12th Street, Suite 2050
Oakland, CA 94607

Carol Powell

cpowell@mulfil.com
510.444.1532

Founded in 1949, the firm of Mullen & Filippi has become known throughout California as the leader in Workers' Compensation defense law. This reputation is sustained by the firm's resolve to ensure its attorneys, and clients, are among the best informed in the field.

Sponsors



NuQuest/Bridge Pointe

280 Wekiva Springs Road, Suite 3050
Longwood, CA 32779

Carla Roberts
croberts@NQB.com
407.389.1303

NuQuest/BridgePointe (NQB) One Source solution for all your Medicare Secondary Payer compliance needs. NQB provides Medicare Set-Aside Allocations, Medical Cost Projections, Conditional Payment Resolution and Professional Administration services – the gold standard for excellence enabling our clients to lower costs and control utilization.



Shaw / Yoder / Antwih, Inc.

1415 L Street, Suite 1000
Sacramento, CA 95814

Paul Yoder
pyoder@ccwcworkcomp.org
916.446.4656

Shaw / Yoder / Antwih, Inc. is a Sacramento-based firm providing legislative advocacy, association management and consulting services on a broad range of government programs. Visit www.shawyoderantwih.com.



Synapse Medical Group

5651 Sepulveda Blvd., Suite 201
Sherman Oaks, CA 91411

Adriana Olivarez
Adriana@synapsedoctor.com
818.788.2400

Synapse Medical group offers a variety of medical services. Dr. Edwin Haronian, medical director, is a certified orthopedic surgeon specializing spinal disorders. We also have qualified orthopedic, physical medicine, pain management, chiropractic and psychological services. We work hard to get you back on track!

The Walt Disney Company and Disneyland® Resort

500 South Buena Vista St.
Burbank, CA 91521

John Riggs, John.Riggs@disney.com
Tim East, tim.east@disney.com
714.781.3340

The Walt Disney Company and the Disneyland Resort are proud to be a sponsor for conference activities and cordially invites you to join a host of other employers, risk professionals, service providers, experts and other stakeholders at the CCWC 12th Annual Conference.



TRISTAR Risk Management

203 North Golden Circle Drive, Suite 200
Santa Ana, CA 92705

Jon Fujiwara
jon.fujiwara@tristargroup.net
714.543.0700

TRISTAR merged with Risk Enterprise Management ("REM") in May 2012, forming the largest privately held national Property and Casualty TPA in the industry. Founded in 1987, TRISTAR has 1,000 employees in offices throughout the United States. We manage claims for more than 350 alternatively funded entities in both the private and public insurance segments. Within that customer base are thousands of individual insureds who are covered through various insurance carrier and program administrator engagements in which TRISTAR functions as the insurer's outsourced claims department.



U.S. Healthworks Medical Group

13939 East 14th Street
San Leandro, CA 94587

Jennifer Johnson
Jennifer.johnson@ushworks.com
510.364.1133

U.S. HealthWorks Medical Group is a leading national provider of occupational medicine. We have expertise in workers' compensation programs helping companies manage work-related injuries and costs by providing a full line of occupational healthcare services. U.S. HealthWorks specializes in early return-to-work programs, injury prevention, and wellness programs. Visit www.ushealthworks.com

Exhibitors

- 11 AAA Copy, LLC & AAA Review Services**
PO Box 637
Rancho Cucamonga, CA 91729
Sergio Reyes
Sergio@aaacopy.net
909.532.8744
- 51 Albert Simpkins, Jr. M.D. Inc.**
1550 E. Washington Street, Suite 101
Colton, CA 92324
Lisa Merica
orthooffice1@aol.com
909.422.1582
- 21 Align Networks**
7785 Baymeadows Way, Suite 305
Jacksonville, CA 32256
Paula Morrison
pmorrison@alignnetworks.com
866.389.0211
- 13 American Claims Management**
P.O. Box 85251
Santa Clarita, CA 92186
Jeffrey Dalessandro
jdalessandro@acmclaims.com
619.744.5011
- 18 Anthem Workers' Compensation**
2170 Towne Center Place
Anaheim, CA 92806
Brenda Platacis
Brenda.Platacis@anthemwc.com
714.935.3022
- 65 Appleby & Company, Inc.**
2828 N. Wishon Ave.
Fresno, CA 93704
Tony Mortensen
tmortensen@applebyco.com
888.544.2600
- 22 Bay Area Pain & Wellness Center**
15047 Los Gatos Blvd., Suite 200
Los Gatos, CA 95032
Kim MacBeth
kim.macbeth@prospirapc.com
408.364.6799
- 15 Brain and Spine Institute of California**
4631 Teller Ave., Suite 100
Newport Beach, CA 92660
Nichole Martinez
nichole@basicspine.com
949.335.7500
- 35 Briotix**
325 E Rolling Oaks Drive
Westlake Village, CA 91361
Anna Giannavola
anna.giannavola@ohs.us.com
866.966.3420
- 19 Burns White LLC**
106 Isabella Street
Pittsburgh, CA 15212
Kathryn Rodgers
kerodgers@burnswhite.com
412.584.6240
- 12 California Orthopedic & Micro Surgery Institute**
1000 S. Anaheim Blvd., Suite 208
Anaheim, CA 92805
Brittany Montgomery
brittany.m@coi-e.com
714.745.9398
- 24 CareMeridian**
18-A Journey, Suite 200
Aliso Viejo, CA 92656
Susan McGonigal
smcgonigal@caremeridian.com
949.263.6713
- 40 Centre for Neuro Skills**
16542 Ventura Blvd.
Sylmar, CA 91436
Shirley Farmer
sfarmer@neuroskills.com
818.531.1284
- 31 Century Pacific**
22600 Lambert St.
Lake Forest, CA 92609
Nina Massinello
massinellom@centurypacificonline.com
949.939.6198
- 66 Chapman Medical Center**
2601 East Chapman Ave.
Orange, CA 92869
Kim Pensenstadler
kimberly.pensenstadler@ihhioc.com
714.501.6405
- 38 Contego Services Group**
605 Crescent Executive Ct.
Lake Mary, FL 32746
Nicole Brewer
nbrewer@contegogroup.com
321.249.7600
- 5 Continuity Care Home Nurses**
12722 Riverside Drive, Suite 206
North Hollywood, CA 91607
Maryanne Sawoski
Adminisrator@cchomenurses.com
818.753.5106

Exhibitors

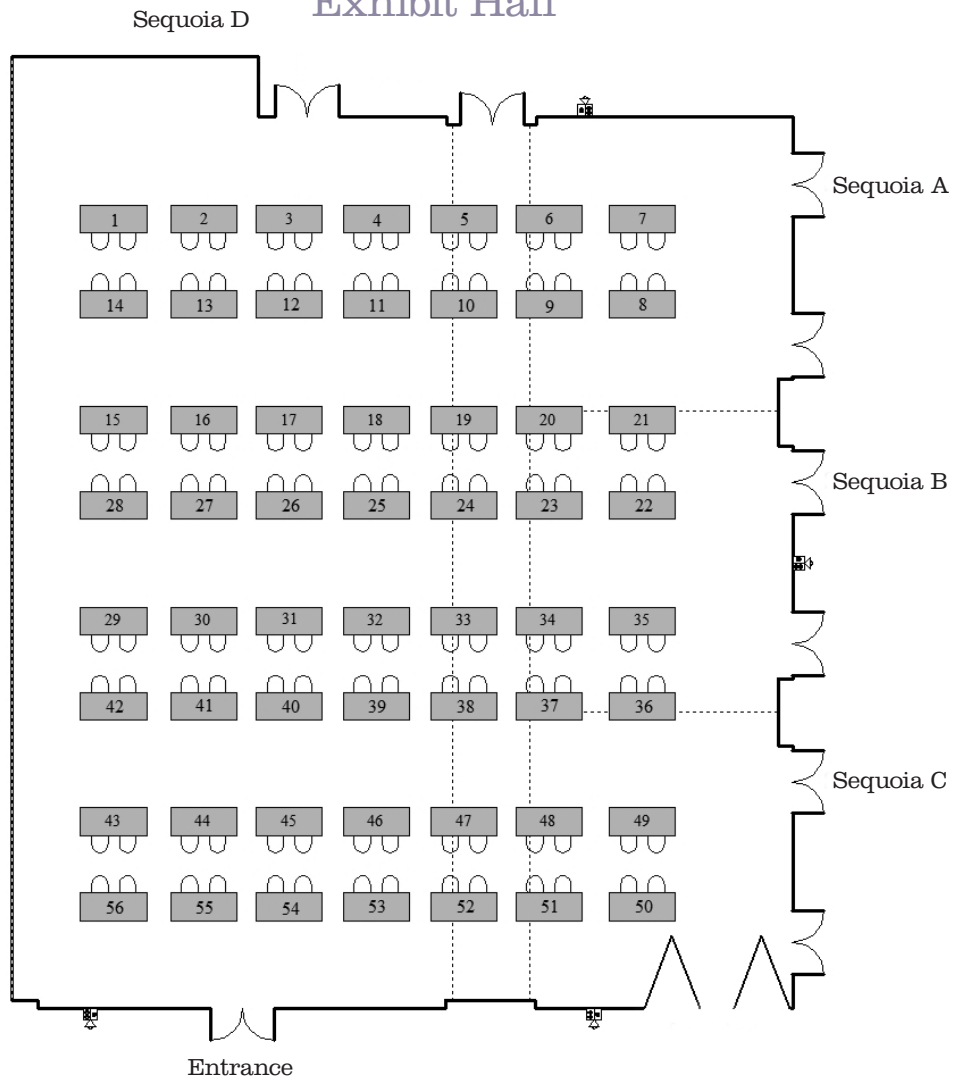
- 50 Coventry Workers' Compensation Services**
5130 Eisenhower Blvd., Suite 315
Tampa, CA 33634
Liz Fulghum
Liz.Fulghum@cvty.com
813.806.2239
- 1 Cuneo, Black, Ward & Missler**
700 University Ave., Suite 110
Sacramento, CA 95825
Janice Dwyer
jdwyer@cbwmlaw.com
916.363.8822
- 37 CVC Legal Solutions**
1500 S Sunkist, Suite C
Anaheim, CA 92806
Roxane Carmona
roxane@cvclegal.com
714.565.0600
- 36 Definiti Healthcare Management**
26429 Rancho Parkway South
Lake Forest, CA 92630
Alberto Rivera
Alberto.rivera@definiti.net
949.716.1890
- 42 EK Health Services, Inc.**
992 South De Anza Blvd., Suite 101
San Jose, CA 95129
Sharon Sun
ssun@ekhealth.com
877.861.1595
- 34 Excel Managed Care**
3840 Watt Ave., Building C, Suite 200
Sacramento, CA 95821
Steve Smetana
ssmetana@we-excel.org
916.859.0406
- 14 First Medical Experts**
P.O. Box 1157
Santa Monica, CA 90406
Rick Albert
rick@firstmedicalexperts.com
310.593.4920
- 39 Forza Lien**
21255 Burbank Blvd., Suite 300
Woodland Hills, CA 91367
Jackson Hughes
jhughes@forzalien.com
818.449.5000
- 9 Franco Signor LLC**
6404 Manatee Ave. West, Suite N
Bradenton, FL 34209
Malia Franco
malia.franco@francosignor.com
888.959.0692
- 2 Genex Services, Inc.**
40217 Courtland Way
Temecula, CA 92591
Goss Lindsey
goss.lindsey@genexservices.com
562.867.1515
- 17 GSG Associates, Inc.**
46 West Dayton Street
Pasadena, CA 91105
Jerrold Garrard
jgarrard@gsga.net
530.519.4742
- 63 Healthcare Solutions**
2736 Meadow Church Road, Suite 300
Duluth, CA 30097
Karen Caterino
Karen.Caterino@healthcaresolutions.com
775.830.5000
- 8 Imber Court Reporters**
627 Baylor Street
Pacific Palisades, CA 90272
Heather Pemble
heatherimber@yahoo.com
661.295.4678
- 60 Insurance Recruiting Specialists**
15685 North Cave Creek Road, Suite 200
Phoenix, AZ 85032
Tom Bielicki
tom@thebestirs.com
866.658.4477
- 23 Integrated Prescription Solutions**
3190 A. Airport Loop Drive
Costa Mesa, CA 92626
Mike McQuilken
mmcquilken@ipsusa.com
949.423.0131
- 43 Intercare Holdings Insurance Services, Inc.**
P.O. Box 7111
Pasadena, CA 91109
Gabiella Hubbard
ghubbard@intercareins.com
866.785.6819
- 55 ISYS Solutions, Inc.**
2601 Saturn Street, Suite 300
Fullerton, CA 92821
Kerry Hennessy
kerry.hennessy@isyscm.com
800.992.8100

- 3 iw Care Connection, Inc.**
13715 Burbank Blvd.
Sherman Oaks, CA 91401
Eddie Braun
eddie@iwcareconnection.com
818.789.2273
- 7 Kaiser Permanente**
1800 Harrison Street, 9th Floor
Oakland, CA 94612
Cyndy Larsen
cyndy.s.larsen@kp.org
510.625.4739
- 30 Kegel, Tobin & Truce**
3580 Wilshire Blvd.
Los Angeles, CA 90076
W. Joseph Truce
jtruce@kttlaw.us
562.437.1108
- Kids' Chance**
P.O. Box 543
Pottstown, PA 19464
Mary Baranowski
mary.baranowski@paradigmcorp.com
484.945.9903
- 27 Kusar Court Reporters & Legal Services, Inc.**
111 W. Ocean Blvd., Suite 1200
Long Beach, CA 90802
Nico Johnson
njohnson@kusar.com
562.437.8485
- 20 Law Office of Kenneth Kingdon**
P.O. Box 6039
Rancho Palos Verdes
Rancho Palo, CA 90275
Kenneth Kingdon
kkingdon@kingdonrating.net
310.968.1816
- 49 Learning Services Corporation**
320 Flaming Oak Drive
Pleasant Hill, CA 94523
Rebecca Kurumada
rkurumada@learningservices.com
801.834.2471
- 41 Macro Pro, Inc.**
P.O. Box 4217
San Leandro, CA 94579
Dominick Dibella
domdibella@macropro.com
800.696.2511
- 25 Mark Hyman MD**
10780 Santa Monica Blvd., Suite 408
Los Angeles, CA 90025
Gabriella Carmona
gabriella@hymanhealth.com
310.234.0400
- 46 Medata, Inc.**
2741 Walnut Ave., 2nd Floor
Tustin, CA 92780
David Neubert
dneubert@medata.com
714.953.1770
- 32 Medcor, Inc.**
4805 West Prime Parkway
McHenry, CA 90050
Dick Fairchild
dfairchild@medcor.com
815.363.9500
- 10 Medex Healthcare, Inc.**
1201 Dove Street, Ste. 300
Newport Beach, CA 92660
David Kim
dkim@medexhco.com
949.221.1700
- 59 MedRisk, Inc.**
10297 Mojeska Summit Road
Corona, CA 92883
Stephanie Reynolds
sreynolds@medrisknet.com
484.238.7181
- 47 Metro Risk Management**
P.O. Box 547
Wilmington, CA 90748
Nicole Bonaventura
nicole.bonaventura@metrorm.com
310.816.6553
- 62 Michael Ramey & Associates, Inc.**
P.O. Box 744
Danville, CA 94526
Michael Ramey
ramey@rameypi.com
800.321.0505
- 58 Michael Sullivan & Associates, P.C.**
400 N. Continental Blvd., Suite 250
El Segundo, CA 90245
Michael Sullivan
mike@mikeslaw.net
310.337.4480
- 16 Millennium Laboratories**
16981 Via Tazon
San Diego, CA 92127
Andrew Marbach
andrew.marbach@millenniumlabs.com
877.451.3534
- 64 Modern Medical, Inc.**
7840 Graphics Way
Lewis Center, CA 43035
Michele Lee Morilla
mlee@modernmedical.com
740.657.3330

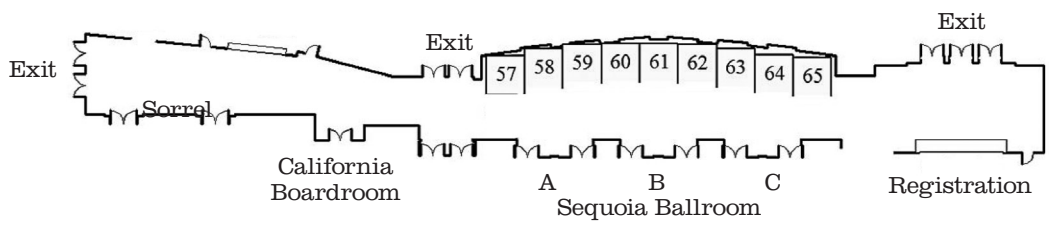
Exhibitors

- 48 National Ambulatory Hernia Institute**
P.O. Box 54483
Irvine, CA 92619
Darrell Prescott
dpresc6529@aol.com
949.350.6871
- 57 NuQuest/Bridge Pointe**
280 Wekiva Springs Road, Suite 3050
Longwood, CA 32779
Carla Roberts
croberts@NOBP.com
407.389.1303
- 44 One Call Medical, Inc.**
14025 Riveredge Drive, Suite 400
Tampa, CA 33637
Jennifer Moreland-Carter
Jennifer.Moreland@techhealth.com
310.491.4397
- 29 PMSI**
175 Kelsey Lane
Tampa, FL 33619
Patricia Mendez-Morin
patricia.mendez@pmsionline.com
323.899.4580
- 67 Precision Occupational Medical Group**
1809 E Dyer Rd, #313
Santa Ana, CA 92705
Ron Lerch
ron@pomg.net
949.975.1900
- 45 ReEmployAbility, Inc.**
3212 Parkside Center Cir.
Tampa, FL 33619
Davida Bloomberg
kneedham@reemployability.com
813.261.3124
- 54 REM Sleep Labs**
7 Musick
Irvine, CA 92614
Misti Yeager
mistiy@remsleeplabs.com
888.866.1211
- 6 Resolution Partners Micro & Marco, LLC**
20687-2 Amar Road, Suite 824
Walnut, CA 91789
Nancy Terrill
nterrill@resolution-partners.com
626.839.4475
- 26 Salus Homecare**
630 Roosevelt
Irvine, CA 92620
April Soriano
asoriano@salushomecare.com
949.390.7308
- 4 Samuelson, Gonzalez, Valenzuela & Brown**
777 Campus Commons Road, Suite 200
Corona Del Mar, CA 95825
Meghan Michel
mmichel@sgvblaw.com
949.252.1300
- 33 Search Pros, Inc.**
P.O. Box 29105
Indianapolis, IN 46229
Allen Lux
ALux@Search-Pros.com
317.861.8443
- 52 The Simon Companies**
P.O. Box 5038
Modesto, CA 95352
Lanae Rutherford
lrutherford@simon-companies.com
209.574.2935
- 56 TRISTAR Risk Management**
203 North Golden Circle Drive, Suite 200
Santa Ana, CA 92705
Jon Fujiwara
jon.fujiwara@tristargroup.net
714.543.0700
- 53 U.S. Healthworks Medical Group**
13939 East 14th Street
San Leandro, CA 94587
Jennifer Johnson
Jennifer.johnson@ushworks.com
510.364.1133
- 61 Work Comp Resolutions**
751 S. Weir Canyon Blvd., Suite 157-651
Anaheim Hills, CA 92808
Kris Bowen
kbowen@workcompresolutions.com
949.735.4456
- 28 Work Loss Data Institute**
169 Saxony Road, Suite 101
Encinitas, CA 92024
Phil LeFevre
lefevre@worklossdata.com
760.753.9992

Exhibit Hall



Sequoia Ballroom Foyer South



CCWC 12th Annual Conference Sponsors

CCWC extends sincerest thanks to the sponsoring companies whose generosity makes this conference possible.

PRESENTING



WELCOME RECEPTION



LAW OFFICES OF
STACEY L. TOKUNAGA

CONFERENCE TOTE BAG



MEMBER LOUNGE



MEMBERS-ONLY RECEPTION



REGISTRATION BROCHURE



Gallagher Bassett Services, Inc.

CONFERENCE JOURNAL



BREAKFAST

Synapse Medical Group

NEW AND PROSPECTIVE MEMBER BREAKFAST

The Walt Disney Company

BRONZE

Appleby & Company, Inc.
Emerge Diagnostics

BREAKOUT SESSION

Bickmore
Mullen & Filippi
NuQuest/Bridge Pointe
U.S. Healthworks

LANYARD

TRISTAR Risk Management

REFRESHMENT BREAK

ALPHA Fund
Cuneo, Black, Ward & Missler
EK Health Services, Inc.
Metro Risk Management

GENERAL

Grimmway Farms
International Paper
Shaw / Yoder / Antwih, Inc.

CCWC

12TH ANNUAL CONFERENCE

LEGISLATIVE & EDUCATIONAL FORUM

PRESENTED BY



Save the Dates

CCWC Annual Conference
Legislative & Educational Forum
July 22-24, 2015 • July 13-15, 2016
July 12-14, 2017 • July 11-13, 2018

Disney's Grand Californian Hotel® & Spa
Anaheim, CA