

CCWC 13TH ANNUAL CONFERENCE

LEGISLATIVE & EDUCATIONAL FORUM

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California Coalition on
Workers' Compensation

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CCWC 13TH ANNUAL CONFERENCE

LEGISLATIVE & EDUCATIONAL FORUM

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Information. Education. Inspiration.

You'll want to be a part of this.

The California Coalition on Workers' Compensation (CCWC) is dedicated to providing the leadership, education, and advocacy that are essential to an equitable and efficient workers' compensation system. Each year, we demonstrate this focused commitment by presenting a content-rich conference that addresses all aspects of the industry.

At the CCWC conference, you'll find participants from the areas of human resources, health and safety, risk management, and claims – as well as medical profession-



als and service providers. It's the place where leaders, key decision-makers, and employers gather to experience and share diverse perspectives ... energetic interactions ... and enough stimulating input to keep ideas brewing and evolving long after the conference ends.



CONNECT WITH LEADERS AND KEY DECISION MAKERS IN THE WORKERS' COMPENSATION ARENA.

You want your workers' compensation programs to work — and work well. To help you pursue that critical goal, the CCWC conference offers the opportunity to mingle and interact with the most renowned experts and service providers in the industry. From an informative expo to compelling educational sessions ... from casual networking breakfasts to stimulating conversations over dinner ... the chances to strategize the future of workers' compensation are abundant.

If you've ever thought about, had questions about it, or needed to know more about it, this is the place to be.

IT'S COMPREHENSIVE. EXPANSIVE. AND FESTIVE, TO BOOT.

In addition to offering a broad scope of industry news and creating an atmosphere for unparalleled networking, the CCWC conference is the most reasonably priced forum in the workers' compensation industry. What's more, you can enjoy significantly discounted rates at Disney's Grand Californian Hotel® & Spa, as well as exclusive deals on Disneyland® Resort Theme Park tickets. Whether your goal is to make valuable connections, have a good time in the process, or enjoy a combination of the two, this is where it all happens.

CCWC 13TH ANNUAL CONFERENCE AGENDA

Wednesday, July 22, 2015

- 8:00 am – 5:30 pm Registration Open
- 8:00 am – 10:00 am Exhibitor Setup
- 10:30 am – 11:30 am **Pre-Conference Session:** Legislative Primer
- 11:30 am – 12:30 pm Meet the Exhibitors
- 12:30 pm – 1:45 pm **Welcome and Opening General Session:**
CCWC Legislative and Political Update
- 1:45 pm – 2:45 pm **General Session:** California Workers' Compensation – North vs. South
- 2:45 pm – 3:15 pm Networking Break and Expo
- 3:15 pm – 4:15 pm **Concurrent Sessions I**
- Litigation Management
 - MSAs – Surviving CMS Inconsistency and Intangibility
 - Talkin' about My Generation – Bridging the Generation Gap in the Workplace
- 4:25 pm – 5:15 pm **General Session**
- Kids' Chance Presentation
 - Love, People, and Pain – Staying Motivated against All Odds
- 5:30 pm – 7:00 pm Welcome Reception and Expo

Thursday, July 23, 2015

- 7:30 am – 8:20 am Networking Breakfast and Expo
New and Prospective Member Breakfast
- 8:30 am – 9:20 am **General Session:** Update from the Department of Industrial Relations
- Tim East Award Presentation
- 9:30 am – 10:30 am **Concurrent Sessions II**
- Effective Communication with the Physician – Picking Your Battles
 - Accommodations under FEHA/ADA and Managing Multiple Leaves under CFTA/FMLA
 - What Is a Formulary and How Does a State-Adopted Formulary Work for You?
- 10:30 am – 10:45 am Refreshment Break and Expo
- 10:45 am – 11:45 am **Concurrent Sessions III**
- How to Properly Assess Requests for Home Health Care through UR and IMR
 - Tele-Medicine and Its Effect on MPN
 - Workers' Compensation Abuse – Even When It's Legal
- 11:45 am – 1:05 pm Lunch and Expo
- 1:15 pm – 2:15 pm **Concurrent Sessions IV**
- Case Law, Part I
 - To C&R or Not to C&R – When the Employee Returns to Work
 - Psychiatric/Stress Claims – How Not to Go Crazy Just Because Your Employee Did
- 2:15 pm – 2:30 pm Refreshment Break
- 2:30 pm – 3:30 pm **Concurrent Sessions V**
- Case Law, Part II
 - Medical Treatment Utilization Schedule (MTUS)
 - Pharmacology, Medical Marijuana, and Medication Management
- 3:40 pm – 5:00 pm **General Session:**
Workers' Compensation Political Crossfire
- 5:00 pm – 5:15 pm Vendor Raffles
- 5:15 pm – 6:00 pm Exhibitor Teardown
- 5:30 pm – 7:00 pm **Members-Only Reception at the House of Blues**

Friday, July 24, 2015

- 8:00 am – 9:00 am Networking Breakfast
- 9:00 am – 10:00 am **General Session:** The State of Workers' Compensation Costs
- 10:00 am – 11:15 am **Closing General Session:**
China Today – Workers' Compensation Is Born in the World's Oldest Country
- CCWC Grand Prize Raffles

CCWC MEMBERS!

Come join us for an exclusive
Members-Only Reception
just for you.*

Mix and mingle with fellow members
during the
Members-Only Reception
Thursday, July 23
5:30 pm – 7:00 pm
at the



Rose Terrace
1530 S. Disneyland Drive
Anaheim, CA

*If you did not previously RSVP for this event, please update your conference registration at ccwcworkcomp.org, My Account/My Events, by Friday, July 10. You must be logged in to access the My Account feature. For more information, please contact CCWC at 916.441.4111.



GENERAL SESSIONS

CCWC Legislative and Political Update

Wednesday, July 22, 12:30 pm

CCWC's advocacy team will provide an update on California politics as it relates to workers' compensation. They will also present a review of 2015 bills that affect the industry, offering information regarding the positions that the CCWC has taken on them.



Paul J. Yoder, Managing Director, CCWC
Jason Schmelzer, Legislative Advocate, CCWC

California's Workers' Compensation – North vs. South

Wednesday, July 22, 1:45 pm

Join this lively discussion among experts about workers' compensation in Northern and Southern California. What are the differences so many refer to, and why do the discrepancies exist when legislation, regulations, and case law are the same for all?



Alfonso J. Moresi, Commissioner, Workers' Compensation Appeals Board/Senior Partner, Law Office of Laughlin, Falbo, Levy and Moresi
Richard L. Newman, Chief Judge for the California Department of Industrial Relations, Division of Workers' Compensation
Mark Priven, Principal, Bickmore Risk Services

Kids' Chance of California

Wednesday, July 22, 4:25 pm



When workers are seriously or fatally injured on the job in California, their children are victims, as well. Learn how you can make a difference in their lives.

Maria Henderson, President, Kids' Chance of California

Love, People, and Pain – Staying Motivated against All Odds

Wednesday, July 22, 4:35 pm



A double amputee shares his personal journey over the past five years. He will address the challenges of overcoming physical and mental obstacles in a quest to return to a normal life and resume work.

Dwight Johnson, Founder, Soule Innovations, LLC



Update from the Department of Industrial Relations

Thursday, July 23, 8:30 am



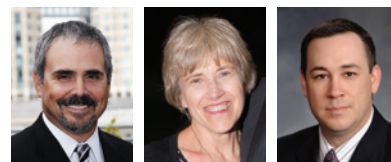
The Secretary of the California Labor and Workforce Development Agency and the Director of the Department of Industrial Relations will provide an update on the implementation of SB 863 and discuss other issues that are relevant to workers' compensation stakeholders.

David Lanier, Secretary, California Labor and Workforce Development Agency
Christine Baker, Director, Department of Industrial Relations

Workers' Compensation Political Crossfire

Thursday, July 23, 3:40 pm

CCWC welcomes key lobbyists for a thoughtful discussion about the state of the California workers' compensation system. Seasoned advocates will discuss legislation currently under consideration in Sacramento, the status of SB 863 implementation, and the need for additional reforms in the future.



MODERATOR: Kevin Confetti, CCWC Board Chair; Director - Workers' Compensation, University of California, Office of the President
Jeremy Merz, Policy Advocate, California Chamber of Commerce
Diane Przepiorski, Executive Director, California Orthopaedic Association
Richie Ross, Political Consultant, California Applicants' Attorneys Association
Jason Schmelzer, Legislative Advocate, CCWC

The State of Workers' Compensation Costs

Friday, July 24, 9:00 am



This session will look at the big financial picture of workers' compensation, the underlying and emerging trends, and what it means for your bottom line.

Mujtaba Datto, ACAS, MAAA, FCA, Actuarial Practice Leader, Aon Risk Solutions, Global Risk Consulting, Actuarial & Analytics

China Today – Workers' Compensation Is Born in the World's Oldest Country

Friday, July 24, 10:00 am

For the past 10 years, China has emerged as a dominant economic and political power. Yet the country's workers' compensation system is only that old, becoming widely mandated in 2004. Learn what is taking shape in one of the world's most populous nations and how workers' compensation compares to our experience in California and the United States.



Tim East, Director, Corporate Risk Management, The Walt Disney Company

CONCURRENT SESSIONS I

Wednesday, July 22, 3:15 pm – 4:15 pm

Litigation Management – An Employer's Perspective to Reduce Exposure and Costs

The costs associated with defending litigated claims can represent 8-10% of your claim expense. However, the cost impact on your overall claim program is significantly greater. For many, litigated claims represent less than 20% of their annual claim frequency while the total cost of these claims representing more than 75% of their program costs. Join us to learn how one employer directly impacted their program with real-life approaches you can incorporate in your program.

Steve Beussink, AutoZone, Inc.
Gregory McKenna, Gallagher Bassett

MSAs – Surviving CMS Inconsistency and Intangibility

This session will provide an overview of the situations in which an MSA is needed, when it should be submitted to CMS, and how to navigate the process of successfully gaining CMS approval. Conditional payments and the benefits of professional administration will also be discussed. In addition, the session will focus on strategies for settling claims without CMS approval, and will address the potential future liabilities facing self-insured employers and insurers.

MODERATOR: Antoinette Smith, Metro Risk Management
Saul Allweiss, Law Office of Saul Allweiss
Jake Reason, EK Health
Tommy Thorton, Carl Allison

Talkin' about My Generation – Bridging the Generation Gap in the Workplace

This session will explore the benefits of the multi-generational workplace and examine strategies to bridge the age difference for better relationships and increased productivity.

Brenda McGuire, ALPHA Fund



CONCURRENT SESSIONS II

Thursday, July 23, 9:30 am – 10:30 am

Effective Communication with the Physician – Picking Your Battles to Get through Consideration and an Admissible Response

This session will focus on how best to present information – such as records, video, problems, or evidence of prior/ subsequent injury – and pose treatment and/or medication questions to the PTP to secure a response.

Alan Kaisler-Meza, MD, Rehab One
Taha M. Ahmad, MD, Kaiser
Melvin Belsky, MD, Safeway

Accommodations under FEHA/ADA and Managing Multiple Leaves under CFRA/FMLA – New Developments, Practical Information, and Advice for Employers

Patricia S. Eyres, an expert attorney and consultant to large public and private employers, will present a practical and interactive session providing a refresher and update on what is required of employers to comply with the laws that govern leaves and disabilities. In addition to sharing recent significant case decisions and new regulations, she will offer real and challenging case examples to engage the audience in the discussion of potential solutions.

Patricia S. Eyres, Eyres Law Group, LLP

What Is a Formulary and How Does a State-Adopted Formulary Work for You?

A clinical pharmacist will discuss formularies and how they work, including the impact on UR/IMR and anticipated reductions in IMR. Questions addressed will include: Does a DIR-adopted formulary mean no more UR/IMR, or is it now limited and how? How will a state-adopted formulary affect your existing formulary? What formulary would best serve the stakeholders in California and why?

MODERATOR: Karen Caterino, Healthcare Solutions
Bernyce Peplowski, MD, US Healthworks
Alex Swedlow, CWCI
Brenda Wood, PharmD, Healthcare Solutions

CONCURRENT SESSIONS III

Thursday, July 23, 10:45 am – 11:45 am

How to Properly Assess Requests for Home Health Care through UR and IMR

This informative session will cover a variety of topics, including responding to requests for home health care, applying best practices, and requiring physicians to quantify the nature and extent of the HHC and demonstrate the medical necessity. Additional areas of focus will include the timely submission of requests for HHC to UR, the need for complete documentation in response to requests for IMR, and appropriate reimbursement rates. Challenges presented by recent WCAB decisions in Neri-Hernandez and Patterson will also be discussed.

Saul Allweiss, Law Offices of Saul Allweiss
Cathey Jackson, Safeway

Tele-Medicine and Its Effect on MPN

Technological innovation in the world of workers' compensation is the wave of the future. This session will explore how physicians will interact with your injured employees through the use of high-resolution cameras and computer systems without your employees ever leaving the work site.

Laurence Miller, MD, Anthem Healthcare

Workers' Compensation Abuse – Even When It's Legal

This moderated session will focus on workers' compensation abuse. The speakers will distinguish abuse from fraud, recommend strategies for handling claims and managing employees when certain red flags are present, and illustrate current trends through real-life examples.

MODERATOR: Mark Walls, Safety National
Steven J. Alves, Law Office of Steven J. Alves
Bill Armstrong, Armstrong Law Firm
Dalene Bartholomew, Probe Information Services, Inc.
Jennifer Lentz Snyder, Los Angeles County District Attorneys Office

CONCURRENT SESSIONS IV

Thursday, July 23, 1:15 pm – 2:15 pm

Case Law, Part I

This session will focus on the latest and most impactful decisions at the board and present how both defense and applicant attorneys view them.

Jamie Berenson, Glauber/Berenson
Rene Folse, Floyd, Skeren & Kelly
Todd Kelly, Floyd, Skeren & Kelly



To C&R or Not to C&R – When the Employee Returns to Work

Is it cost effective to settle future medical claims via Compromise and Release with employees who return to work? What impact does it have on the injured worker? Arguments both for and against will be presented on this moderated panel.

MODERATOR: Michael Sullivan, Sullivan & Associates, LLC
Kristi Montoya, UPS
Debra Russell, Schools Insurance Authority

Psychiatric/Stress Claims – How Not to Go Crazy Just Because Your Employee Did

This session addresses the interplay between medical and legal issues in defense and the timely resolution of psychiatric claims.

MODERATOR: John Riggs, The Walt Disney Company
David C. Hall, PhD, David C. Hall
Marc Leibowitz, Laughlin, Falbo, Levy & Moresi, LLP

CONCURRENT SESSIONS V

Thursday, July 23, 2:30 pm – 3:30 pm

Case Law, Part II

This one-hour session will review the most important case decisions issued in 2014. Some of the cases discussed involve the continuing interpretation and implementation of the workers' compensation reforms of 2012.

Julius O. Young, Boxer & Gerson, LLP
William Anderson, State Compensation Insurance Fund

Medical Treatment Utilization Schedule (MTUS)

What is the meaning of the new regulations to improve medical provider communications, utilization review efficiencies, and medical treatment outcomes? This panel will present the potential impact of standard of care with the new MTUS regulations.

Laurence Miller, MD, Anthem Healthcare
Denise Algire, Safeway

Pharmacology, Medical Marijuana, and Medication Management

The panel will present the legal, medical, and workplace implications of medical marijuana prescriptions.

Edward Canavan, Sedgwick CMS
Mark Pew, PRIUM
Doug Bloch, Teamsters Joint Council 7

GENERAL INFORMATION

Registration Fees

	By June 3	After June 3
CCWC Member	\$375	\$425
Non-Member	\$575	\$625
Public Sector Member	\$325	\$375
Public Sector Non-Member	\$425	\$475

Conference registration includes access to all educational sessions, speaker handouts, and scheduled meals. If you register early – by **June 3, 2015** – you will receive a discount of \$50. To register, please visit ccwcworkcomp.org.

Cancellation Policy

Cancellation requests must be submitted in one of the following ways:

- By email: info@ccwcworkcomp.org
- By regular mail: CCWC, 1415 L Street, Suite 1000, Sacramento, CA 95814

In the event of a cancellation, the following refund policy applies:

- Cancellations received by June 24, 2015 will receive a full refund.
- Cancellations received between June 25 and July 8, 2015 will receive a refund of 50 percent of the total amount paid.
- No refunds will be made for cancellations received after July 8, 2015.



Location and Accommodations

Disney's Grand Californian Hotel® & Spa
1600 South Disneyland Drive, Anaheim, CA 92802
General Information: 714.635.2300

CCWC has reserved a block of rooms at Disney's Grand Californian Hotel® & Spa for conference attendees at a single/quad rate of \$199 per night, plus a 15 percent occupancy tax. Paid registrants will receive a confirmation email with a link to reserve a room online. Because we wish to accommodate all conference participants at the host hotel, each registrant will be allotted one room. If you are bringing guests and require an additional room, please let us know and we will do our best to meet your needs. To secure the special group rate, reservations must be made by Wednesday, July 1, 2015. Please note that the block may sell out early due to Disneyland's® 60th Diamond Celebration. Be sure to book your room early!

Parking Fees

Overnight hotel guests can choose between self-parking at a reduced rate of \$15 per day and valet parking at the regular rate of \$22 per day, both including in-and-out privileges. Conference attendees who are not staying at the hotel qualify for the same self-parking and valet parking rates, both with once-in/once-out privileges.

Discounted Tickets for Disneyland® Resort Theme Parks

Paid registrants will receive a link via email to the Disney® online store for discounted tickets. Depending on the number of days purchased, savings range from 8 to 25 percent off regular prices.

Continuing Education Credits

Minimum Continuing Legal Education (MCLE) credits are available to attorneys, and general continuing education credits are available to claims adjusters and CPDM/CCMP-designated individuals who attend the educational sessions. The specific number of credit hours will be determined by the State Bar of California and the Insurance Educational Association. Updates will be provided on the conference web page at ccwcworkcomp.org.

Member Lounge

While attending the conference, be sure to stop by the Member Lounge. Amenities include Internet access, comfortable seating, and snacks. Get some work done or simply unwind with fellow members in a casual, relaxed atmosphere.

Information Hot Lines

The CCWC conference staff is available to answer questions and to assist with the registration process:

Registration and Exhibits

Teresa Evans, Association Services Assistant
teresa@ccwcworkcomp.org, 916.441.4111, x3

Conference Program, Hotel, and Continuing Education Credits

Amy J. Lai, CMP, Association Services Director
amy@ccwcworkcomp.org, 916.441.4111, x2

Sponsorship Opportunities

Kim Rothschild, Business Development Director
kim@ccwcworkcomp.org, 916.441.4111, x4

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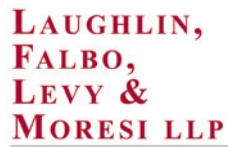
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FUTURE CONFERENCE DATES

CCWC Annual Conference
Legislative & Educational Forum
July 13-15, 2016 July 12-14, 2017
July 11-13, 2018

Disney's Grand Californian Hotel® & Spa | Anaheim, CA

ACTIVE. ASSERTIVE. EFFECTIVE.

Quite simply, we do what needs to be done.

The California Coalition on Workers' Compensation is a member-driven alliance that has gained prominence for extensive industry knowledge and an unwavering focus on advocacy and educational outreach. We are committed to applying these skills and services in ways that will have the most positive impact on the workers' compensation industry.

Strategically positioned at the forefront of legislative and regulatory reform, CCWC enjoys a vantage point that enables us to make our voices heard for the benefit of public and private sector employers and their workers throughout California. Our legislative advocates influence and incite change on behalf of our members, offering an invaluable benefit that affects the workers' compensation arena in ways that no other organization can.

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California Restaurant Association

*CCWC 2015 Conference Committee members – CCWC is grateful to these individuals who have dedicated their time and talents to the production of this year's conference.