



AGENDA *(Subject to change)*

WEDNESDAY, JULY 12, 2017

8:00 am – 5:30 pm Registration Open

8:00 am – 10:00 am Exhibitor Setup

10:30 am – 11:30 am **Pre-Conference Session:**

Leaders and Risk: Mentoring the Next Generation of WC Leaders

Carl Davidson, *P&C Commercial Lines Manager & Excess Casualty UW Manager, Chubb*
Steve Wilder, *Vice President, Risk Management, The Walt Disney Company*

11:30 am – 12:30 pm Meet the Exhibitors

12:30 pm – 2:45 pm **Opening General Session:**

**Welcoming Remarks and Presentation: Bringing Focus to the Bigger Picture/
CCWC Legislative and Political Update**

CCWC is honored to open the general session with welcoming remarks from Dave North, President and CEO of Sedgwick, our Presenting Sponsor. He will share his insight and perspective on the issues that have the greatest impact on workers' compensation — both now and in the future. Among the topics to be addressed are advocacy, talent, technology, and the exploration of broader and more strategic ways of thinking about workers' compensation.

CCWC's lobbying team will provide an update on California politics, the politics of workers' compensation, and the bills being considered during the current legislative session. Learn about the political players, legislative process, and the specifics on how pending legislation could affect your program.

Dave North, *President & CEO, Sedgwick*

Paul Yoder, *Managing Director, California Coalition on Workers' Compensation*

Jason Schmelzer, *Legislative Advocate, California Coalition on Workers' Compensation*

2:45 pm – 3:15 pm Refreshment Break & Expo

3:15 pm – 4:15 pm **Concurrent Sessions I:**

Legal Case Law Update

This educational segment on recent case law will provide useful information for practitioners in decision-making and file-handling. To provide a complete picture, both sides of a case will be represented.

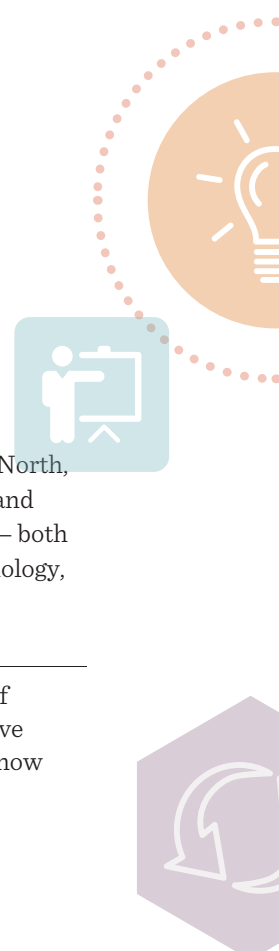
Kathleen Roberts, Esq., *Stander, Reubens, Thomas & Kinsey*

Lisa Hervatin, *Former Judge, Law Offices of Chrislip & Hervatin*

Managing the Needs of Aging Injured Workers

Given current demographic trends, the number of workers age 55 and older is set to increase significantly over the next few decades. According to the Department of Labor, this segment accounted for 40 percent of the workforce in 2013, and it will increase as baby boomers reach age 65 at a rate of 10,000 a day until 2030. This session will outline the impact this trend will have on claims severity, costs, and outcomes. It will also address common types of injuries among aging workers, as well as complexities regarding treatment, recovery, and return to work, particularly due to pre-existing medical conditions.

Kevin Glennon, *One Call Care Management*



Destination Desperation: Delays and Deterrents to Doctor Access

This session will identify and discuss the issues associated with insufficient access to quality industrial health care as seen from the perspective of employers, claims examiners, and physicians. Most of the underlying difficulties occur with workers' compensation, especially in more rural areas. This presentation will open up a discussion of these issues and will present ways in which technology, communication, and cooperation can be key factors in tackling them as we move forward.

Rajiv Das, M.D. MPH, *Safeway*

Laureen Gary, *Sedgwick*

Judy Tsanopoulos, *St. Joseph Health Systems*

4:25 pm – 5:30 pm

General Session/Self-Insured Security Fund Award Presentation:

Actuarial Reports : Can't Live With 'em, Can't Live Without 'em

This session will identify and discuss the issues associated with insufficient access to quality industrial health care as seen from the perspective of employers, claims examiners, and physicians. Most of the underlying difficulties occur with workers' compensation, especially in more rural areas. This presentation will open up a discussion of these issues and will present ways in which technology, communication, and cooperation can be key factors in tackling them as we move forward.

Mark Priven, *President, Risk Management Consulting, Bickmore*

Self-Insured Security Fund Award Presentation

5:30 pm – 7:00 pm

Welcome Reception & Networking Expo

THURSDAY, JULY 13, 2017

7:30 am – 8:20 am

Networking Breakfast & Expo

7:30 am – 8:20 am

New and Prospective Member Breakfast

Hosted by The Walt Disney Company

8:30 am – 9:20 am

General Session/Tim East Award Presentation:

The State Perspective – An Update from the Brown Administration

Secretary Lanier is joined this year by Chief Judge Paige Levy for an update and discussion on the latest developments in California's workers' compensation system. They will examine recent reforms and emerging issues, provide an update on implementation of the state's pending drug formulary, and provide information on the recently enacted reforms under SB 1160 and AB 1244. They will also review the Department of Industrial Relations' ongoing efforts to serve the public good through prevention strategies, technology, education, and outreach.

David Lanier, *Secretary, California Labor & Workforce Development Agency*

Paige Levy, *Chief Judge, Division of Workers' Compensation*

Tim East Award Presentation

The Tim East Award was established in 2010 to recognize outstanding achievement in the California workers' compensation industry. The award is named for its first recipient, a former Chair of the CCWC Board of Directors and the current Director of Risk Management for The Walt Disney Company.

The CCWC Board of Directors is pleased to present the 2017 Tim East Award to Christine Baker, Director of the Department of Industrial Relations.

9:30 am – 10:30 am **Concurrent Sessions II:**

Associate Advocacy and Its Impact on Your Claims

“Associate advocacy” is a buzz phrase in the industry for a reason. By focusing on the associates and what they might be feeling after a work injury occurs will help you guide them through the process and facilitate a quick return to work and their daily lives. Advocacy in claims is the key to helping injured workers have a successful return to work, while effective communication helps them feel comfortable, safe, and happy.

Laurie Frey, Esq., *Kohl’s Department Stores*
Noreen Olson, RN, *Starbucks*

Excess Insurance: The Forgotten Layer

This interactive session will explore the excess carrier’s role in workers’ compensation programs. Topics discussed will include best practices in both the primary and excess layer to enhance outcomes and avoid snags in recovery. Common pitfalls will be highlighted, and what you can expect from your excess carrier – and what they might expect from you – will be explained. This session will provide the tools necessary to work as a team while successfully obtaining appropriate claim outcomes and timely reimbursements.

Medy Beauchane, Esq., *Mullen & Filippi*
Janet Ezekiel, AIC, ARM, *Midwest Employers Casualty Company*

Workers’ Compensation and the Interactive Process: How to Fit the Pieces Together

This session will illustrate the crossover issues that arise out of a workers’ compensation claim and develop into potential Fair Employment and Housing (FEHA) exposure. The information provided will serve as a helpful reminder to all employers, particularly small- and medium-sized businesses that may not have a fully staffed HR/interactive process department. Participants will be provided real case examples that arise out of the workers’ compensation setting and will learn to recognize the red flags that can expose an unknowing or understaffed employer/risk manager to FEHA liability.

Mark Peterson, J.D., *D’Andre Peterson Bobus Rosenberg*
Alka Ramchandani-Raj, Esq., *Jackson Lewis P.C.*

10:30 am – 11:00 am Refreshment Break & Networking Expo

11:00 am – 12:15 pm **Concurrent Sessions III:**

Provider Fraud and Claims-Handling Strategies

Presenting a law-enforcement perspective, this session will focus on the latest fraud schemes occurring throughout the state. It will also offer information on the warning signs associated with individual claims that may point to major provider fraud.

Tony Ferrentino, *Orange County District Attorney’s Office*
Shaddi Kamiabipour, *Orange County District Attorney’s Office*

TeleMedicine Pilots Taking Off

This session will provide two experiences from The Cheesecake Factory and North Bay Schools Insurance Authority to introduce telemedicine services as a benefit to workers’ compensation programs.

Kurt Leisure, *The Cheesecake Factory*
Kami Linan, *North Bay Schools Insurance Authority*

Pain Management: New Formularies and Managing Patient Expectations

This session provides guidance for issues that include DWC Formulary implementation from an employer/insurer/URO perspective; expectations from stakeholders – including treating physicians, utilization review organizations, and claims administrators – in its use; and practical considerations such as transitioning/tapering from non-formulary medications to formulary medications.

Douglas Benner, M.D., *EK Health Inc.*
Rajiv Das, M.D. MPH, *Safeway*
Roman Kownacki, M.D., MPH, *Kaiser Permanente*



12:15 pm – 1:30 pm Networking Lunch & Expo

1:30 pm – 2:30 pm **Concurrent Sessions IV:**

Engaging Injured Employees in the Recovery Process

Ronda Cruz, *Corvel*
John Riggs, *The Walt Disney Company*
Elizabeth Spreck, *Eagle One*

Art of Effective Depositions as a Settlement Strategy

This session will provide a diversity of views on new strategies to resolve claims. Litigated workers' compensation cases tend to drag on, incurring more expenses along the way. This is particularly true when the parties disagree on significant issues. In this session, an applicant attorney and a defense attorney discuss, debate, and share various deposition and other strategies to resolve difficult workers' compensation cases.

Chad Coleman, J.D., *Coleman Chavez & Associates*
Jason Marcus, Esq., *Law Offices of Marcus, Regalado & Marcus*

Implementation of SB 1160: A New & Improved MTUS and Facilitated Acute Care – Current Guidance, Improved Outcomes, and Decreased Disputes

There's a new formulary in town, and it's time you got to know it. This session will examine the interplay between the new laws under SB 1160 and the formulary, providing expert guidance on how the formulary is designed to function with a new and improved MTUS.

Ellen Sims Langile, Esq., *California Workers' Compensation Institute*
Raymond Meister, M.D., M.P.H., *California Division of Workers' Compensation*

2:35 pm – 3:35 pm **Concurrent Sessions V:**

Stays, Suspensions, and New Procedures: The Impact of SB 1160 and AB 1244 on Liens

Signed by Governor Jerry Brown on September 20, 2016, SB 1160 and AB 1244 address two critical issues: delay in treatment to injured workers and invalid or illegitimate liens. These issues will be addressed by reforming the utilization review process to expedite medical care early in the injury and anti-fraud efforts in the area of medical provider liens. This session will focus on the impact of these two important provisions on the litigation of liens in the workers' compensation system involving criminally charged providers, convicted providers, suspended providers, and other new procedures related to liens.

Mary Huckabaa, Esq., *State Compensation Insurance Fund*
Judge Myrtle Petty, WCALJ, *Department of Industrial Relations, Division of Workers' Compensation*

OSHA Update

Cal/OSHA Chief Juliann Sum will provide updates on California occupational safety and health legislation, regulations, enforcement, and education and outreach.

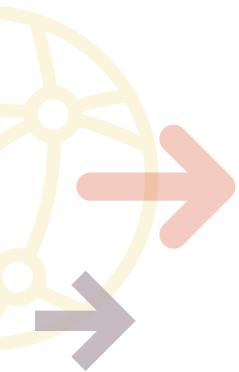
Juliann Sum, J.D., ScM, *Cal/OSHA, Division of Occupational Safety and Health*

Applying Evidence-Based Standards to Causation of Injury

This session provides an overview of the evidenced-based medicine decision process and includes a discussion of actual case reports. Moving the California workers' compensation system toward adopting evidenced-based medicine in causation and apportionment decisions will be addressed.

Saul Allweiss, Esq., *Law Offices of Allweiss & McMurtry*
Mark Hyman, M.D., *HymanHealth*
Negar Matian, Esq., *Matian Law Group, Inc.*

3:35 pm – 4:00 pm Refreshment Break & Expo



4:00 pm – 5:15 pm **General Session/Kids' Chance Presentation:**

Deceit and Fraud Detection Strategies

A range of behaviors and physiological reactions can help identify people evading, deceiving, or committing fraud. The cues can come from body language, facial gestures, emotional expressions, and verbal reactions. During this multimedia session, you will discover how to recognize many manifestations of deceit and will learn the strategies that are most effective in stopping abuse and fraud.

Dalene Bartholomew, CFE, CIFI, *Vice President, Probe Information Services, Inc.*
Ted Richards, Esq., *Managing Attorney Sacramento Office, Stander, Reubens, Thomas & Richards*

Kids' Chance Presentation

When workers are seriously or fatally injured on the job in California, their children are victims, as well. Learn how you can make a difference in their lives.

Maria Henderson, *President, Kids' Chance of California*

5:15 pm – 5:30 pm **Exhibitor Prize Drawings**

5:30 pm Exhibitor Breakdown

5:30 pm – 7:00 pm **Members-Only Reception**

FRIDAY, JULY 14, 2017

8:00 am – 9:00 am Breakfast

9:00 am – 10:00 am **General Session:**

CWCI Update on CT Claim Study and Formulary

The California workers' compensation system is showing real progress in many areas following its most recent reforms. Frequency and medical expenses are still high relative to other states, but all are in decline. Two persistent issues remain at the forefront: cumulative trauma (CT) claims and pharmaceuticals. CT claims — a phenomenon unique to California, particularly Los Angeles — continue to push frequency and cost in the opposite direction of other system-wide improvements. Opioids and overall drug utilization and costs are down due to guidelines and greater vigilance from payers and PBMs. The new drug formulary carries promise and room for further improvements. Learn about new research findings pending legislative, regulatory, and market-driven changes.

Joe Paduda, *Principle, Health Strategy Association*
Alex Swedlow, *President, California Workers' Compensation Institute*

10:00 am – 11:00 am **Closing General Session**

Bloggers Panel

Our bloggers' panel will discuss topics currently causing debate within the industry, as well as topics expected to escalate in the future. This session will encourage audience participation, so questions are welcome as we close out the annual conference with this interactive session.

Robert Rassp, Esq., *Attorney at Law, Law Office of Robert G. Rassp*
Mark Webb, J.D., *Owner, Prop 23 Advisors*
Julius Young, J.D., *Partner, Boxer & Gerson, LLP*
William Zachry, *Group Vice President, Risk Management, Albertsons Companies*

CCWC Grand Prize Raffles



MEMBERS-ONLY RECEPTION

Please join us for a fun and festive event planned exclusively for you.

SPONSORED BY



Mix and mingle with fellow CCWC members on

Thursday, July 13
5:30 pm – 7:00 pm
ESPN Zone