

CCWC 15TH ANNUAL CONFERENCE AGENDA

WEDNESDAY, JULY 12, 2017

8:00 am – 5:30 pm	Registration Open	<i>Sequoia West Registration</i>
8:00 am – 10:00 am	Exhibitor Setup	<i>Sequoia South Ballroom & Foyer</i>
10:30 am – 11:30 am	Pre-Conference Session: <ul style="list-style-type: none">• Leaders and Risk: Mentoring the Next Generation of WC Leaders	<i>Sorrel Room</i>
11:30 am – 12:30 pm	Meet the Exhibitors	<i>Sequoia South Ballroom & Foyer</i>
12:30 pm – 2:45 pm	Opening General Session: Welcoming Remarks from our Presenting Sponsor: Bringing Focus to the Bigger Picture / CCWC Legislative and Political Update	<i>Sequoia North Ballroom</i>
2:45 pm – 3:15 pm	Refreshment Break & Expo <i>Sponsored by BETA Healthcare Group</i>	<i>Sequoia Ballroom & Foyer</i>
3:15 pm – 4:15 pm	Concurrent Sessions I: <ul style="list-style-type: none">• Legal Case Law Update• Managing the Needs of Aging Injured Workers• Destination Desperation: Delays and Deterrents to Doctor Access	<i>Trillium Room</i> <i>Sorrel Room</i> <i>Wisteria Room</i>
4:25 pm – 5:30 pm	General Session: <ul style="list-style-type: none">• Actuarial Reports : Can't Live With 'em, Can't Live Without 'em• Self-Insured Security Fund Award Presentation	<i>Sequoia North Ballroom</i>
5:30 pm – 7:00 pm	Welcome Reception & Networking Expo	<i>Sequoia South Ballroom & Foyer</i>

THURSDAY, JULY 13, 2017

7:30 am – 8:20 am	Networking Breakfast & Expo New & Prospective Member Breakfast <i>Sponsored by The Walt Disney Company</i>	<i>Sequoia Ballroom & Foyer</i> <i>Wisteria Room</i>
8:30 am – 9:20 am	General Session <ul style="list-style-type: none">• The State Perspective – An Update from the Brown Administration• Tim East Award Presentation	<i>Sequoia North Ballroom</i>
9:30 am – 10:30 am	Concurrent Sessions II: <ul style="list-style-type: none">• Workers' Compensation and the Interactive Process: How to Fit the Pieces Together• Advocacy and Its Impact on Your Claims• Excess Insurance: The Forgotten Layer	<i>Trillium Room</i> <i>Sorrel Room</i> <i>Wisteria Room</i>
10:30 am – 11:00 am	Refreshment Break & Expo <i>Sponsored by Kerrie D. Poe & Atlas Settlement Group, Inc.</i>	<i>Sequoia Ballroom & Foyer</i>

11:00 am – 12:15 pm	Concurrent Sessions III:	
	• TeleMedicine Pilots Taking Off	<i>Trillium Room</i>
	• Provider Fraud and Claims-Handling Strategies	<i>Sorrel Room</i>
	• Pain Management: New Formularies and Managing Patient Expectations	<i>Wisteria Room</i>
12:15 pm – 1:30 pm	Networking Lunch & Expo	<i>Brisa Courtyard & Wisteria Patio</i>
1:30 pm – 2:30 pm	Concurrent Sessions IV:	
	• Implementation of SB 1160: A New & Improved MTUS and Facilitated Acute Care – Current Guidance, Improved Outcomes, and Decreased Disputes	<i>Trillium Room</i>
	• Engaging Injured Employees in the Recovery Process	<i>Sorrel Room</i>
	• Art of Effective Depositions as a Settlement Strategy	<i>Wisteria Room</i>
2:35 pm – 3:35 pm	Concurrent Sessions V:	
	• Applying Evidence-Based Standards to Causation of Injury	<i>Trillium Room</i>
	• Stays, Suspensions, and New Procedures: The Impact of SB 1160 and AB 1244 on Liens	<i>Sorrel Room</i>
	• OSHA Update	<i>Wisteria Room</i>
3:35 pm – 4:00 pm	Refreshment Break & Expo	<i>Sequoia Ballroom & Foyer</i>
	<i>Sponsored by Newhouse & Creager</i>	
4:00 pm – 5:15 pm	General Session:	<i>Sequoia North Ballroom</i>
	• Deceit and Fraud Detection Strategies	
	• Kids' Chance Presentation	
5:15 pm – 5:30 pm	Exhibitor Prize Drawings	<i>Sequoia North Ballroom</i>
5:30 pm	Exhibitor Breakdown	<i>Sequoia South Ballroom & Foyer</i>
5:30 pm – 7:00 pm	Members-Only Reception	<i>ESPN Zone</i>
	<i>Sponsored by Bolen & Massino</i>	

FRIDAY, JULY 14, 2017

8:00 am – 9:00 am	Networking Breakfast	<i>Sequoia Ballroom</i>
9:00 am – 10:00 am	General Session:	<i>Sequoia North Ballroom</i>
	• CWCI Update on CT Claim Study and Formulary	
10:00 am – 11:15 am	Closing General Session:	<i>Sequoia North Ballroom</i>
	• Bloggers' Panel	
	• CCWC Grand Prize Raffles	

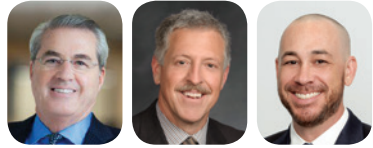
CCWC MEMBER LOUNGE

While at the conference, be sure to stop by the Member Lounge. It's the perfect place to get some work done or relax with fellow members. The atmosphere is casual and comfortable, and amenities include complimentary coffee and snacks.

GENERAL SESSIONS

Welcoming Remarks from our Presenting Sponsor: Bringing Focus to the Bigger Picture / CCWC Legislative and Political Update

Wednesday, July 12, 12:30 pm – 2:45 pm



CCWC is honored to open the general session with welcoming remarks from David North, President and CEO of Sedgwick, our Presenting Sponsor. He will share his insight and perspective on the issues that have the greatest impact on workers' compensation — both now and in the future. Among the topics to be addressed are advocacy, talent, technology, and the exploration of broader and more strategic ways of thinking about workers' compensation.

CCWC's advocacy team will provide an update on California politics, the politics of workers' compensation, and the bills being considered during the current legislative session. Learn about the political players, legislative process, and the specifics on how pending legislation could affect your program.

David North, *President & CEO, Sedgwick*

Paul J. Yoder, *Managing Director, California Coalition on Workers' Compensation*

Jason Schmelzer, *Legislative Advocate, California Coalition on Workers' Compensation*



Actuarial Reports: Can't Live With 'em, Can't Live Without 'em / Self-Insured Security Fund Award Presentation

Wednesday, July 12, 4:25 pm – 5:30 pm

Prepare for a fun and informative dive into everyone's favorite topic: actuarial reports. Based on an award-winning script "Screenplay Least Likely to Become a Movie," this session will describe practical applications for actuarial reports beyond just a cure for insomnia, the occasional doorstop, and material for origami. We will talk about how to use the reports to determine performance, help evaluate and negotiate premiums and collateral requirements, and decide if, in fact, your deepest secret is true: *you should have been an actuary.*

Mark Priven, *President, Risk Management Consulting, Bickmore*

Rose D. Barrett, *Senior Actuary and Director, Applied Underwriters*

The State Perspective — An Update from the Brown Administration / Tim East Award Presentation

Thursday, July 13, 8:30 am – 9:20 am



Secretary Lanier is joined this year by Chief Judge Paige Levy for an update and discussion on the latest developments in California's workers' compensation system. They will examine recent reforms and emerging issues, provide an update on implementation of the state's pending drug formulary, and provide information on the recently enacted provider fraud and lien filing reforms under SB 1160 and AB 1244. They will also review the Department of Industrial Relations' ongoing efforts to serve the public good through prevention strategies, technology, education, and outreach.

David M. Lanier, *Secretary, California Labor & Workforce Development Agency*

Paige Levy, *Chief Judge, Division of Workers' Compensation*



The Tim East Award was established in 2010 to recognize outstanding achievement in the California workers' compensation industry. The award is named for its first recipient, a former Chair of the CCWC Board of Directors and the current Director of Risk Management for The Walt Disney Company.

The CCWC Board of Directors is pleased to present the 2017 Tim East Award to **Christine Baker**, Director of the Department of Industrial Relations.



Deceit and Fraud Detection Strategies / Kids' Chance of California Presentation

Thursday, July 13, 4:00 pm – 5:15 pm

A range of behaviors and physiological reactions can help identify people evading, deceiving, or committing fraud.

The cues can come from body language, facial gestures, emotional expressions, and verbal reactions. During this multimedia session, you will discover how to recognize many manifestations of deceit and will learn the strategies that are most effective in stopping abuse and fraud.

Dalene Bartholomew, CFE, CIFI, *Vice President, Probe Information Services, Inc.*

Ted Richards, Esq., *Managing Attorney Sacramento Office, Stander, Reubens, Thomas & Richards*



When workers are seriously or fatally injured on the job in California, their children are victims, as well. Learn how you can make a difference in their lives.

Maria Henderson, *President, Kids' Chance of California*

CWCI Update on CT Claim Study and Formulary

Friday, July 14, 9:00 am – 10:00 am



The California workers' compensation system is showing real progress in many areas following its most recent reforms. Frequency and medical expenses are still high relative to other states, but all are in decline. Two persistent issues remain at the forefront: cumulative trauma (CT) claims and pharmaceuticals. CT claims — a phenomenon unique to California, particularly Los Angeles — continue to push frequency and cost in the

opposite direction of other system-wide improvements. Opioids and overall drug utilization and costs are down due to guidelines and greater vigilance from payers and PBMs. The new drug formulary carries promise and room for further improvements. Learn about new research findings pending legislative, regulatory, and market-driven changes.

Joe Paduda, *Principal, Health Strategy Associates*

Alex Swedlow, *President, California Workers' Compensation Institute*

Bloggers' Panel

Friday, July 15, 10:00 am – 11:15 am



Our bloggers' panel will discuss topics currently causing debate within the industry, as well as topics expected to escalate in the future. This session will encourage audience participation, so questions are welcome as we close out the annual conference with this interactive session.

Robert G. Rassp, Esq., *Attorney at Law, Law Office of Robert G. Rassp*

Mark Webb, J.D., *Owner, Prop 23 Advisors*

Julius O. Young, *Partner, Boxer & Gerson, LLP*

William Zachry, *Senior Fellow, Sedgwick Institute*

*** This year's bloggers' panel is presented in memory of David DePaolo, a longtime featured conference speaker, colleague and friend.*

PRE-CONFERENCE SESSION WEDNESDAY, JULY 12, 10:30 AM – 11:30 AM

Leaders and Risk: Mentoring the Next Generation of WC Leaders | *Sorrel Room*

Carl Davidson, *P&C Commercial Lines Manager & Excess Casualty UW Manager, Chubb*
Steve Wilder, *Vice President Risk Management, The Walt Disney Company*

CONCURRENT SESSIONS I WEDNESDAY, JULY 12, 3:15 PM – 4:15 PM

Legal Case Law Update | *Trillium Room*

This educational segment on recent case law will provide useful information for practitioners in decision-making and file-handling. To provide a complete picture, both sides of a case will be represented.

Lisa Hervatin, *Former Judge, Law Offices of Chrislip & Hervatin*
Kathleen Roberts, Esq., *Stander, Reubens, Thomas & Kinsey*

Managing the Needs of Aging Injured Workers | *Sorrel Room*

Given current demographic trends, the number of workers age 55 and older is set to increase significantly over the next few decades. According to the Department of Labor, this segment accounted for 40 percent of the workforce in 2013, and it will increase as baby boomers reach age 65 at a rate of 10,000 a day until 2030. This session will outline the impact this trend will have on claims severity, costs, and outcomes. It will also address common types of injuries among aging workers, as well as complexities regarding treatment, recovery, and return to work, particularly due to pre-existing medical conditions.

Kevin Glennon, *One Call Care Management*

Destination Desperation: Delays and Deterrents to Doctor Access | *Wisteria Room*

This session will identify and discuss the issues associated with insufficient access to quality industrial health care as seen from the perspective of employers, claims examiners, and physicians. Most of the underlying difficulties occur with workers' compensation, especially in more rural areas. This presentation will open up a discussion of these issues and will present ways in which technology, communication, and cooperation can be key factors in tackling them as we move forward.

Rajiv Das, M.D. MPH, *Safeway*
Laureen Gary, *Sedgwick*
Judie Tsanopoulos, *St. Joseph Health Systems*

CONCURRENT SESSIONS II THURSDAY, JULY 13, 9:30 AM – 10:30 AM

Workers' Compensation and the Interactive Process: | *Trillium Room* How to Fit the Pieces Together

This session will illustrate the crossover issues that arise out of a workers' compensation claim and develop into potential Fair Employment and Housing (FEHA) exposure. The information provided will serve as a helpful reminder to all employers, particularly small- and medium-sized businesses that may not have a fully staffed HR/interactive process department. Participants will be provided real case examples that arise out of the workers' compensation setting and will learn to recognize the red flags that can expose an unknowing or understaffed employer/risk manager to FEHA liability.

Mark Peterson, J.D., *D'Andre Peterson Bobus Rosenberg*
Alka Ramchandani-Raj, Esq., *Jackson Lewis P.C.*

Advocacy and its Impact on Your Claims | *Sorrel Room*

"Associate advocacy" is a buzz phrase in the industry for a reason. By focusing on the associates and what they might be feeling after a work injury occurs will help you guide them through the process and facilitate a quick return to work and their daily lives. Advocacy in claims is the key to helping injured workers have a successful return to work, while effective communication helps them feel comfortable, safe, and happy.

Laurie Frey, Esq., *Kohl's Department Stores*
Noreen Olson, RN, MN, COHN-S, ARM, *Starbucks*

Excess Insurance: The Forgotten Layer | *Wisteria Room*

This interactive session will explore the excess carrier's role in workers' compensation programs. Topics discussed will include best practices in both the primary and excess layer to enhance outcomes and avoid snags in recovery. Common pitfalls will be highlighted, and what you can expect from your excess carrier — and what they might expect from you — will be explained. This session will provide the tools necessary to work as a team while successfully obtaining appropriate claim outcomes and timely reimbursements.

Medy Beauchane, Esq., *Mullen & Filippi*
Janet Ezekiel, AIC, ARM, *Midwest Employers Casualty Company*

CONCURRENT SESSIONS III THURSDAY, JULY 13, 11:00 AM – 12:15 PM

TeleMedicine Pilots Taking Off | *Trillium Room*

This session will provide two experiences from The Cheesecake Factory and North Bay Schools Insurance Authority to introduce telemedicine services as a benefit to workers' compensation programs.

Kurt Leisure, *The Cheesecake Factory, Inc.*
Kami Linan, *North Bay Schools Insurance Authority*

Provider Fraud and Claims-Handling Strategies | *Sorrel Room*

Presenting a law-enforcement perspective, this session will focus on the latest fraud schemes occurring throughout the state. It will also offer information on the warning signs associated with individual claims that may point to major provider fraud.

Tony Ferrentino, *Orange County District Attorney's Office*
Shaddi Kamiabipour, *Orange County District Attorney's Office*

Pain Management: New Formularies and Managing Patient Expectations | *Wisteria Room*

This session provides guidance for issues that include DWC Formulary implementation from an employer/insurer/URO perspective; expectations from stakeholders — including treating physicians, utilization review organizations, and claims administrators — in its use; and practical considerations such as transitioning/tapering from non-formulary medications to formulary medications.

Douglas Benner, M.D., *EK Health Inc.*

Rajiv Das, M.D. MPH, *Safeway*

Roman Kownacki, M.D., MPH, *Kaiser Permanente*

CONCURRENT SESSIONS IV THURSDAY, JULY 13, 1:30 PM – 2:30 PM

Implementation of SB 1160: A New & Improved MTUS and Facilitated Acute Care – Current Guidance, Improved Outcomes, and Decreased Disputes | *Trillium Room*

There's a new formulary in town, and it's time you got to know it! DWC Medical Director Ray Meister and CWCI General Counsel Ellen Sims Langille will examine the interplay between the new laws under SB 1160 and the formulary, providing expert guidance on how the formulary is designed to function with a new and improved MTUS.

Ellen Sims Langille, Esq., *California Workers' Compensation Institute*

Raymond Meister, M.D., M.P.H., *California Division of Workers' Compensation*

Engaging Injured Employees in the Recovery Process | *Sorrel Room*

Oftentimes there is disconnect between the treating physician, injured employee, claim adjuster and employer in terms of recovery timing and expectations. This can influence and adversely impact recovery and associated disability and drive litigation. This session will address how to work with employees and empower them through the recovery process.

Ronda Cruz, *Corvel*

John Riggs, *The Walt Disney Company*

Elizabeth Spreck, *Eagle One*

Art of Effective Depositions as a Settlement Strategy | *Wisteria Room*

This session will provide a diversity of views on new strategies to resolve claims. Litigated workers' compensation cases tend to drag on, incurring more expenses along the way. This is particularly true when the parties disagree on significant issues. In this session, an applicant attorney and a defense attorney discuss, debate, and share various deposition and other strategies to resolve difficult workers' compensation cases.

Chad Coleman, J.D., *Coleman Chavez & Associates*

Jason Marcus, Esq., *Law Offices of Marcus, Regalado & Marcus*

CONCURRENT SESSIONS V THURSDAY, JULY 13, 2:35 PM – 3:35 PM

Applying Evidence-Based Standards to Causation of Injury | *Trillium Room*

This session provides an overview of the evidenced-based medicine decision process and includes a discussion of actual case reports. Moving the California workers' compensation system toward adopting evidenced-based medicine in causation and apportionment decisions will be addressed.

Saul Allweiss, Esq., *Law Offices of Allweiss & McMurtry*

Mark Hyman, M.D., *HymanHealth*

Negar Matian, Esq., *Matian Law Group, Inc.*

Stays, Suspensions, and New Procedures: | *Sorrel Room*

The Impact of SB 1160 and AB 1244 on Liens

Signed by Governor Jerry Brown on September 20, 2016, SB 1160 and AB 1244 address two critical issues: delay in treatment to injured workers and invalid or illegitimate liens. These issues will be addressed by reforming the utilization review process to expedite medical care early in the injury and anti-fraud efforts in the area of medical provider liens. This session will focus on the impact of these two important provisions on the litigation of liens in the workers' compensation system involving criminally charged providers, convicted providers, suspended providers, and other new procedures related to liens.

Mary Huckabaa, Esq., *State Compensation Insurance Fund*

Judge Myrle Petty, WCALJ, *Department of Industrial Relations, Division of Workers' Compensation*

OSHA Update | *Wisteria Room*

Cal/OSHA Chief Juliann Sum will provide updates on California occupational safety and health legislation, regulations, enforcement, and education and outreach.

Juliann Sum, J.D., ScM, *Cal/OSHA, Division of Occupational Safety and Health*

