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March 25, 2025

The Honorable Greg Wallis California State Assembly 1021 O Street, Suite 4650 Sacramento, CA 95814

RE: AB 1293 (Wallis) - Qualified Medical Evaluator Report Quality **SUPPORT**

Dear Assemblymember Wallis,

The undersigned organizations are pleased to SUPPORT your AB 1293, which will improve the quality of medical-legal evaluations necessary to resolve disputes in the workers' compensation system.

According to the Commission on Health and Safety and Workers' Compensation's (CHSWC), in 2023 California's workers' compensation system covered 16.7 million employees who reported a total of 748,982 occupational injuries and illnesses with a total cost of \$22.3 billion.1 California's worker's compensation system is known to be expensive, complex, and litigious.

The various parties in the system – claims administrators, doctors, injured workers, attorneys – experience a wide range of disputes that need to be resolved quickly and effectively to avoid delays. Some disputes require the use of the state-administered Panel QME Process, whereby the Division of Workers' Compensation sends a panel of three independent doctors who are available to complete a medical legal report to resolve the dispute. In 2022 the state received 192,600 requests for QME Panels and assigned 141,239 Panels². These are not minor disputes being resolved – these reports determine whether temporary disability continues, whether a

¹ CHSWC 2023 Annual Report, Page 30

² CHSWC 2023 Annual Report, Page 117

requested medical treatment is appropriate, or how much permanent impairment a worker has suffered from the injury.

Unfortunately, the Panel QME reports are frequently inadequate for the purpose of resolving disputes in the system. Resolution of disputes is frequently delayed so a supplemental report can be prepared or so the parties can depose the Panel QME. These delays harm injured workers and increase costs for employers. AB 1239 seeks to improve the quality of Panel QME reports with the aim of resolving disputes faster. Specifically, the bill requires the Division of Workers' Compensation (DWC) to take three actions:

• Implement State Auditor's Recommendation for Evaluating QME Report Quality
In 2019 the legislature asked the California State Auditor to evaluate the Panel QME
system. One recommendation from the auditor was for the DWC to create and
implement a plan to review the quality and timeliness of reports so that the state can
ensure efficient resolution of workers' compensation claims. AB 1239 creates a
statutory requirement for the DWC to implement this recommendation and ensure that
Panel QME reports are timely, complete, and sufficient to resolve disputes.

Develop a Joint Panel QME Request Form

Labor Code Section 4062.3 outlines the types of information that can be provided to Panel QMEs and the process for doing so. Despite these guidelines, QMEs often receive incomplete or inadequate case information, which can compromise the accuracy and utility of their reports. AB 1293 requires the DWC to establish a standardized request form, ensuring that all parties submit the necessary information in a clear and consistent manner.

• Create a Template for Panel QME Reports

To improve the clarity and consistency of Panel QME evaluations, AB 1293 directs the DWC to develop and distribute a standardized QME report template. When used alongside more complete request submissions, this measure will facilitate the production of higher-quality medical reports, thereby reducing the need for costly and time-consuming follow-ups.

All the actions described above would be subject to the Administrative Procedures Act so that injured workers, labor representatives, doctors, employers, and other stakeholders are given thorough opportunity to contribute as the processes are developed and implemented. There is, of course, a cost to the state to have the DWC implement AB 1293, but all costs for the DWC are paid by direct fees on employers and there is no general fund impact.

For these reasons, we are proud to **SUPPORT** your **AB 1293**.

Sincerely,

Acclamation Insurance Management Services (AIMS) Allied Managed Care (AMC)

Association of California Healthcare Districts
California Association of Joint Powers Authorities
California Attractions and Parks Association
California Coalition on Workers' Compensation
California Chamber of Commerce
California Joint Powers Insurance Authority
California Restaurant Association
Coalition of Small and Disabled Veteran Businesses
California State Association of Counties
Flasher Barricade Association (FBA)
Keenan
Self-Insured Schools of California
Urban Counties of California