



Learn. Network. Repeat.™

**CCWC** 18<sup>th</sup> Annual  
Conference  
LEGISLATIVE & EDUCATIONAL FORUM

PRESENTED BY



July 15-17, 2020  
*Disney's Grand Californian  
Hotel® & Spa  
Anaheim, CA*

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## Schedule at-a-Glance *(Times are subject to change.)*

### Wednesday, July 15, 2020

- 8:00 am – 10:00 am Exhibitor Setup & Welcome
- 10:30 am – 11:30 am Pre-Conference Session
  - Professional Development: Building Your Career (Mentorship Session)
- 11:30 am – 12:30 pm Welcoming Refreshments & Expo
- 12:30 pm – 1:45 pm General Session
  - Communication: Bridging the (Generational) Gap
- 1:45 pm – 2:15 pm Networking Break & Expo
- 2:15 pm – 3:15 pm Concurrent Sessions I
  - Presumptions, Assumptions and Expectations for 2020 and Beyond
  - CCWC Behind the Scenes: Building Legislative Relationships
  - Stay at Work: Implementing Alternative Work Programs
  - Innovation In Medical Technology: A New Frontier
- 3:30 pm – 4:45 pm General Session
  - CCWC's Legislative & Political Update
- 4:45 pm – 6:15 pm Reception and Expo

- 10:30 am – 11:00 am Networking Break & Expo
- 11:00 am – 12:15 pm Concurrent Sessions III
  - Telemedicine 2.0: Implementation, Tactics, and Understanding Your ROI
  - How Improving the Employee Experience Improves Outcomes
  - It's Your Turn: Ask the Legal Experts
  - The Implications and Legal Ramifications of CBD Use
- 12:15 pm – 1:30 pm Networking Lunch & Expo
- 1:30 pm – 2:30 pm Concurrent Sessions IV
  - It's Your Turn: Ask the Medical Experts
  - Employers Only: Best Practices Roundtable Discussion
  - Settlements on Steroids – An Alternative to Traditional Closure Methods
  - Introduction to Crisis Care: When It Matters Most/Workplace Violence
- 2:35 pm – 3:35 pm Concurrent Sessions V
  - Implementation of a Crisis Care Program
  - Artificial Intelligence: Implementing An Actionable Program
  - Employee Claims: Self Reporting (Starbucks Case Study)
  - It's a New Day: Medical Legal Fee Schedule Change is on the Horizon

### Thursday, July 16, 2020

- 7:30 am – 8:30 am Networking Breakfast & Expo
- 7:30 am – 8:30 am New & Prospective Member Breakfast
 

*Sponsored by The Walt Disney Company*
- 8:30 am – 9:20 am General Session
  - Update from the Administration: What's Ahead
- 9:30 am – 10:30 am Concurrent Sessions II
  - Is CBD the Pain Management We've Been Looking For?
  - Managing Injured Worker Claims in the Wake of Anti-Immigration Tactics
  - Case Law: Dueling Perspectives
  - Improving the Injured Workers' Claim Experience

- 3:35 pm – 4:00 pm Networking Break & Expo
- 4:00 pm – 5:00 pm General Session
- 6:00 pm – 7:30 pm Members-Only Reception at Splitsville

### Friday, July 17, 2020

- 8:00 am – 9:00 am Networking Breakfast
- 9:00 am – 10:00 am General Session
  - Learn from the Experts (A Panel of Past Tim East Award Recipients)
- 10:00 am – 11:00 am General Session
  - Band of Bloggers: Debating the Future of Workers' Compensation
- 11:00 am CCWC Grand Prize Raffle & Adjournment



## Learn. Network. Repeat.™

Join the Conversation



#LearnNetworkRepeat™

# Conference Sponsors

CCWC extends sincerest thanks to the sponsoring companies whose generosity makes this conference possible.

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REFRESHMENT BREAK

BETA Healthcare Group  
Helmsman Management Services

NEW MEMBER BREAKFAST

The Walt Disney Company

GENERAL

International Paper  
NuQuest  
Shaw Yoder Antwih Schmelzer & Lange

## CCWC Conference Committee

CCWC is grateful to the individuals who have dedicated their time and talents to the production of this year's conference.

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# General Information

## Registration Fees

	By Feb. 21	After Feb. 21
CCWC Member	\$445	\$495
Non-Member	\$695	\$745
Public Sector Member*	\$375	\$425
Public Sector Non-Member*	\$525	\$575

\* Public Sector rates are exclusively for special districts, as well as local and state government employees.

Registration includes access to conference educational sessions and scheduled meals.

## Cancellation Policy

Cancellation requests must be submitted by email to Jessica Thompson at [jessica@ccworkcomp.org](mailto:jessica@ccworkcomp.org).

In the event of a cancellation, the following refund policy applies:

- Cancellations received by June 15 will receive a full refund.
- No refunds will be made for cancellations received after June 15.



## Location and Accommodations

Disney's Grand Californian Hotel® & Spa (\$274 per night)  
1600 South Disneyland Drive  
Anaheim, CA 92802  
General Information: 714.635.2300

Paid registrations will receive a confirmation email with a link to reserve a room online. In order to accommodate all conference participants, each registrant will be allotted one room. Additional room reservations will need be made at one of the Good Neighbor Hotels. To secure the special group rate, reservations must be made by June 23. **Please note guest rooms are likely to sell out before this date.** Be sure to book your room early!



## Parking Fees

Overnight hotel guests can choose between self-parking at a reduced rate of \$18 per day and valet parking at the regular rate of \$28 per day, both including once in, once out privileges. Conference attendees who are not staying at the hotel qualify for the same self-parking and valet parking rates, both with once-in/once-out privileges.

## Travel

The hotel and Disneyland® are located approximately 15 miles from John Wayne Airport (SNA) in Orange County and approximately 40 miles from Los Angeles International Airport (LAX).

The Disneyland® Resort Express is the easiest way to get from either airport to Anaheim. Additional details are available at [ccworkcomp.org](http://ccworkcomp.org).

## Discounted Tickets for Disneyland® Resort Theme Parks

Paid registrants will receive a link via email to the Disney® online store for discounted park tickets. Depending on the number of days purchased, savings range from 7 to 25 percent off regular prices.

## Continuing Education Credits

Minimum Continuing Legal Education (MCLE) credits are available to attorneys, and general continuing education credits are available to claims adjusters and CPDM/CCMP-designated individuals who attend the educational sessions. The specific number of credit hours will be determined by the State Bar of California and the Insurance Educational Association. Updates will be provided on the conference web page at [ccworkcomp.org](http://ccworkcomp.org).

## Information Hot Line

For questions, contact CCWC at 916.441.4111



# California Coalition on Workers' Compensation

1415 L Street, Suite 1000 Sacramento, CA 95814

## CCWC: Who we are, what we do, and why we're such a valuable resource

The California Coalition on Workers' Compensation (CCWC) is a member-driven alliance renowned for extensive industry knowledge and an unwavering focus on advocacy and educational outreach. We are committed to applying these skills and services in ways that will have the most positive impact on the workers' compensation industry.

Strategically positioned at the forefront of legislative and regulatory reform, CCWC enjoys a vantage point that enables us to make our voices heard for the benefit of public and private sector employers and their workers throughout California. Our legislative advocates influence and incite change on behalf of our members, offering a valuable benefit that affects the workers' compensation arena in ways that no other organization can. CCWC. Active. Assertive. Effective. And on your side.

## Important Dates and Deadlines

February 21

Deadline for discount registration fee

June 15

Full refund deadline for registration cancellation

June 23

Hotel deadline for special CCWC room rate

July 13, 2020

Deadline for purchasing discounted tickets for *Disneyland*.

## Future Conference Dates

June 9-11, 2021    June 8-10, 2022

*Disney's Grand Californian Hotel* & Spa

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